

## Cabinet (Special)

Tuesday 31 May 2011
5.30 pm

Ground Floor Meeting Room G02A - 160 Tooley Street, London SE1 2QH

## Supplemental Agenda No. 2

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5. Deputation Request: Residents of Jarman House and Canute 1-2
Gardens, Hawkstone Estate

To consider the comments of the strategic director of housing services in respect of the deputation request from residents of Jarman House and Canute Gardens, Hawkstone Estate in respect of the Housing Investment Programe.
6. Housing investment programme and revised strategy

To agree issues relating to the housing investment programme.

## Contact

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## CABINET (SPECIAL) - 31 MAY 2011

## Deputation Request: Residents of Jarman House and Canute Gardens, Hawkstone Estate

## Comments of the Strategic Director of Housing Services

1. The low rise blocks on the Hawkstone estate are one of three areas identified within the cabinet report where further work is recommended to explore whether there are other options for improving the estate, such as regeneration or estate remodelling. This work is due to report back to cabinet in October 2011. The council has not yet reached a view on whether major works or regeneration are the preferred option and would want to work very closely with residents to decide the best way forward in terms of the long term future of the low rise blocks on the estate.
2. Within the current two year programme, a funding allocation of $£ 6.5 \mathrm{~m}$ was originally set aside for works to be carried out on the Hawkstone estate. £3m of this funding allocation has been identified for John Kennedy House and it is estimated that a further $£ 11 \mathrm{~m}$ is needed to bring the low rise blocks up to the government's decent homes standard and to make them warm, dry and safe. This means that there is a funding shortfall overall of around $£ 7.5 \mathrm{~m}$ in the current year in respect of the funds that we calculate are needed to complete the work on the low rise blocks.
3. The draft 5 year programme currently assumes that the work to bring the low rise blocks up to the government's decent homes standard and to make them warm, dry and safe will now take place in year 5 of the programme (2015/16). The low rise blocks have been moved to the back of the programme because the council believes that all the necessary works cannot be carried out with the residents in occupation and so a lead in time is required to achieve full vacant possession. The scheme has also been placed at the end of the programme due to the high cost of the work involved and overall resource availability.
4. We appreciate that residents living in the low rise blocks will be understandably disappointed with any delays to work to their homes and would stress that the 5 year programme that is being presented to cabinet tonight is a draft programme only at present and is subject to wider consultation before it comes back to cabinet to be finalised in the Autumn.
5. Residents on the Hawkstone will have the same opportunity as all the other residents in the borough to feedback their suggestions on programme priorities and timings and all feedback will be considered before the programme is finally approved by cabinet. There is also the potential for additional funds coming into the programme, which would be used to re-programme and bring schemes forward to carry them out earlier, wherever this is possible.
6. In all of our major works projects, we are keen to work closely with residents to get the best value for money and to only do work where it is needed. We will always review the specification and type of work before the scheme starts with residents to ensure that we are spending residents money wisely.
7. We are keen to explore new ways for the delivery of major works, including testing whether better value for money might be achieved by greater resident involvement in the specification of works.
8. We would be willing to explore with Hawkstone residents how best to support them to make choices about the level of investment to their homes, as long as the minimum warm, dry and safe standards are achieved. This could include setting up a special project group of residents supported by an independent expert resource, so that residents feel that they are in the driving seat regarding the specification of works to their homes. This may also help to alleviate any concerns regarding how best to deal with the asbestos panels.

| Item No. <br> 6. | Classification: <br> Open | Date: <br> 31 May 2011 |
| :--- | :--- | :--- |
| Report title: | Housing Investment Programme and Revised Strategy |  |
| Cabinet |  |  |$|$| Ward(s) or groups affected: | All wards |
| :--- | :--- |
| Cabinet Member: | Cllr lan Wingfield, Deputy Leader of the Council and <br> Cabinet Member for Housing Management |

## FOREWORD - COUNCILLOR IAN WINGFIELD, DEPUTY LEADER OF THE COUNCIL AND CABINET MEMBER FOR HOUSING MANAGEMENT

This paper represents the first step towards implementing this Council's key policy pledge of making every home in Southwark warm, dry and safe by 2014-2015.

A year ago, tenants and leaseholders were making regular complaints about the continually changing dates of the Housing Investment programme and that the current approach to housing investment has created winners and losers with some households benefiting from Decent Homes works while other blocks on the same estate were not. The same tenants and leaseholders were telling the Council that in the first instance they wanted their homes to be insulated, weatherproof and secure. They also wanted to know what Decent Homes works would be done and when?

This is why to end this uncertainty we agreed we would be open and straightforward and we would publish a clear programme detailing which estates/properties would have what works and when. In addition when reviewing the strategy for investment in our housing stock, our aim is to achieve a fair but ambitious investment programme that delivers an acceptable standard to all within the limited resources available to us.

Our analysis shows that the current Housing Investment programme was never properly funded to meet the council's obligations over the longer term and that there is a huge funding gap if the council wishes to continue to deliver a programme at the current borough standard that was introduced in 2008. The previous policy was based on a funding commitment that could never be delivered within the funding available to the Council over the longer term and did not offer a solution for all of the council's housing stock or meet central government requirements. Our main priority is to avoid raising the expectations of tenants and leaseholders unnecessarily as to the level and scale of Decent Homes works that can be delivered and to present a realistic and funded programme for the benefit of all of our residents living within the borough.

On receiving the results of the Stock Condition survey we used them to inform our bid for further Decent Homes funding as requested by the Government last year. Unfortunately we only received half of the amount we bid for and the allocation spread over 4 years is back-ended in the final two years. Our tenants and leaseholders need that money now. They need to be assured that this money will be forthcoming as our Housing Investment programme must be based on prudent financial planning and not on indicative funding or estimates. On top of this our Housing Revenue Account has been cut by nearly $£ 7$ million this year and next year the Government's subsidy regime will finish. Officers have calculated that the Housing Revenue Account will face a deficit as a consequence. Already the largest item we have to pay each year accounting to nearly $£ 85$ million is debt charges, including depreciation. Although this will reduce under self-financing we must
take action to control our level of debt repayments, at the same time as investing in our housing stock.

In preparing this paper we have drawn upon the expertise of our officers and also included the comments of our tenants and leaseholders through a formal survey, consultation paper to residents' Area Forums and Councils and the deliberations of the Decent Homes Working Party. It is important that our tenants and leaseholders remain at the heart of this programme and they must be involved at every step of the way to achieve maximum benefit for the majority. That's why this paper is the beginning and not the end of the process, as the draft programme will now go out to further public consultation.

Our overwhelming concern is to ensure that the proposed Housing Investment programme is both fully funded and covers the needs of our housing stock both in terms of our warm, dry and safe objective and our legal obligations as a landlord including lifts, roofs and communal security. This is why we have looked at ways to maximise the level of resources available for investment, including savings through new major works contracts, limited disposal of voids, external funding sources and self-financing regeneration options. We are confident that this will allow us not just to fund the Housing Investment programme as stated but also allow us to bring forward many of the schemes scheduled to occur in the latter years of the programme.

I think it is also important to state that although we are being financially prudent and cautious with our programme, what we are actually proposing is probably the largest housing investment programme in the UK. This is being done in conjunction with reestablishing our separate Housing Department led by a new Strategic Director who is engaged in the process of re-organising our housing services to increase contact with residents and improve the efficiency of those services.

Recent pronouncements from the Government on its housing policy give little reassurance for the future. As a Council our Housing Investment programme is only one aspect of our housing strategy. We also must take a view about a longer-term sustainable strategy for our housing stock in a situation where adequate funding for our housing stock is bound to decline and financial incentives are likely to promote other options such as the transfer of a proportion of our stock to other social landlords. We give our firm commitment that it is not only our desire to preserve our housing stock in Council control but also to enhance it. However, given heightened tenant and leaseholder expectations due to the previous Housing Investment policy we must also allow them the opportunity to consider other options given the lack of longer-term funding.

I am therefore asking the Cabinet, after consideration of the officers' report set out from paragraph 13 onwards to approve the recommendations set out below.

## RECOMMENDATIONS

1. To replace the Southwark Decent Homes Standard adopted on an interim basis in April 2008, with the Government's Decent Homes standard.
2. To approve the start of work on schemes on the remaining two year programme of works on the basis that they are delivered to the new standard as set out above.
3. To approve a minimum housing investment programme of major works to the value of $£ 326.5 \mathrm{~m}$ over the next 5 years to ensure that the Council's homes including those homes managed by Leathermarket Joint Management Board, are invested in to meet the Government's Decent Homes Standard and make them warm, dry and safe.
4. To note the outcome of the consultation with residents on housing investment priorities which has taken place through the 2011 resident postal survey.
5. To note the feedback from the Area Housing Forums, the Decent Homes Review Working Party, Tenant Council, and Home Owners Council in the light of the postal survey findings.
6. To note the outcome of the bid for Government backlog funding and the potential for future funds for investment in the council's housing stock.
7. To note that any requirement for borrowing to support the housing investment programme would be an additional call on Housing Revenue Account resources and would be a matter that is reserved for Council Assembly to agree.
8. To approve that any additional funds that become available through Government backlog funding or any other sources, are used to bring forward schemes within the 5 year programme so that works can be carried out more quickly.
9. To approve that the sale of voids is maximised within agreed criteria on the disposal of void properties, and that the Hidden Homes programme is continued as set out in the linked report on this agenda.
10. To approve that 6 estates are designated as High Investment Needs Estates and are dealt with as follows:

- Aylesbury Estate - to note that no changes are currently suggested to the agreed proposals for the regeneration of the estate.
- Elmington Estate - to note that no changes are currently suggested to the agreed proposals for the regeneration of the estate.
- Brandon Estate -to approve the expenditure of investment works on the estate as part of the council's housing investment programme.
- Four Squares Estate - to approve that security works are undertaken to Marden Square and Layard Square on the Four Squares estate up to a maximum value of $£ 5 \mathrm{~m}$ in total, as recommended by the Housing and Community Safety Scrutiny Sub-Committee to Cabinet on 17 May 2011, and that a further study is undertaken to examine options for investment in or regeneration for, the Four Squares as a whole, working closely in consultation with residents, and that a report is brought back to Cabinet in October 2011
- Hawkstone Estate - to approve that on the Hawkstone Estate, investment works are progressed for John Kennedy House, as previously agreed, but that option appraisal work is carried out for the low rise blocks on the estate, working closely in consultation with residents, and that a report is brought back to cabinet in October 2011.
- Abbeyfield Estate - to approve that a further report is brought back to cabinet in October 2011 to make a decision on whether to retain and refurbish Maydew House or dispose of it, taking into account the implications for Thaxted Court and Damory House.

11. To note the proposed 5 year programme for the council's housing stock, as set out in Appendix 8, and to instruct officers to undertake resident consultation on the programme during the summer and report back to Cabinet in the Autumn.
12. To request that the Strategic Director of Housing Services makes arrangements for the new Head of Major Works to come back to Cabinet with detailed proposals to develop and agree a 30 year housing asset management plan.

## BACKGROUND INFORMATION

## 14 December Cabinet report

13. In early December the Cabinet considered the initial report entitled Review of Housing Investment Strategy which outlined the approach to be taken and agreed the following:

- Confirmation of its commitment to making every home, warm, dry and safe.
- Noted the findings of the housing stock condition survey and the significant investment needs identified.
- Noted the different standards that could be applied to achieving decent homes and the financial implications of these; in particular the high cost of delivering the current borough standard.
- To continue with commitments in the two year programme and to review the specification for work packages where contracts have yet to be committed.
- That reports are brought back to cabinet on a review of the voids disposal strategy, a review of the use of planning powers to generate funds to support decent homes work, and a review of options for estates with high costs and potential approaches.
- That officers to consider options to increase funding with a view to agreeing a new approach which will achieve warm, dry and safe homes specifically:
- Efficiency savings
- The allocation of any housing capital programme surplus over five years
- Availability of national funding for decent homes 2011/12
- Regeneration or partial stock transfer including estates with high refurbishment costs
- Possible use of payments in lieu from planning s106 agreements
- Agreed the consultation strategy and need to begin engagement with residents on the strategy for housing investment in the borough over the next five years, to deliver more benefit to residents overall for the resources available.

14. This report and the December cabinet report have identified both the need and opportunity for a thorough review of housing investment strategy in the light of further changes, particularly in public sector finance, since the Executive adopted its interim approach in April 2008.

## KEY ISSUES FOR CONSIDERATION

15. The formulation of a 5 year investment programme is designed to inform residents, both tenants and leaseholders, about the nature of the works that are planned for their homes, at estate and block level, with indicative timescales. There is further detail about this below.

## Definition of warm, dry and safe

16. More than 22,000 properties will become non-decent over the next five years. The considerable challenge is prioritising how works will be delivered to address as many failures as possible. The programme will be based on warm, dry and safe principles and this equates to the government's decent homes standard. These principles are:

- Warm - modern functioning heating, well insulated roofs, windows in good condition or double glazed with secure locks, sliding window vents and restrictor hinges where needed, draught excluders on front doors, cavity wall insulation
- Dry - roofs, windows and building fabric in good condition, free from water penetration and damp
- Safe - modern electrics including rewiring where necessary, secure front doors (fire rated where necessary) with multi-locks, spy holes and door chains

17. There is considerable evidence to support that failing external elements, such as windows and roofs, have a detrimental impact on the fabric of the building, lead to poor insulation, water ingress and is the main source of disrepair complaints from residents. It is proposed that properties with these failing components receive the greatest priority. Internally works will be focused on heating, electrics and front doors.

## Investment delivery and contract management

18. However, residents will also wish to be assured that the contract management arrangements in place are sufficiently robust to ensure an efficient and timely programme which delivers both value for money and quality, long-lasting improvements.
19. The structure of the new Housing Services department and the creation of a new Major Works division reflect residents' and members' desire to improve the contract management arrangements for major works. Recruitment is ongoing for the new Head of Major works, who will report directly to the Strategic Director of Housing Services. This role will be responsible for the delivery of warm, dry and safe works, and strong contract management arrangements to ensure that the programme is delivered on time and on budget.
20. The management and monitoring of warm, dry and safe works will be closely scrutinised via quarterly reports to the Strategic Director and Cabinet Member for Housing and there will be an ongoing challenge to the strength of contract management arrangements. These reports will also be made available to Home Owners and Tenants Council. In addition, an annual review of the programme will be presented to Cabinet.
21. Notwithstanding future plans to improve the management of major works, measures have already been put in place to improve current arrangements. These include responding to the recommendations of the Housing and Community Safety Scrutiny sub-committee's report into the Four Squares security works programme. A programme of Internal Audit reviews into major works schemes, reporting to the Strategic Director, is also ongoing to help shape improvements. Residents will be invited to work with the Investment Manager in an ongoing review of contract management procedures and there is tighter management and control of contractors,
and the application of financial damages for contractual non performance. The housing services department has also completed an internal performance management review to ensure that staff are being managed effectively to perform to the best of their ability.
22. Moving forward, the transparency and visibility of the success of these improvements will be included in the quarterly reports to the Cabinet Member and the annual review of the delivery of the warm, dry and safe programme of works.
23. The Cabinet will also wish to be assured that the delivery of warm, dry and safe major works will not adversely impact on expenditure of the day to day repairs and maintenance programme. The repairs and maintenance budget has already been reduced by $£ 2 \mathrm{~m}$ for 2011/12 to drive forward efficiencies in the repairs process, reducing waste and duplication and increasing the term contractors' performance. A planned maintenance programme has also been developed to better manage reactive repairs and drive down costs. A stronger performance management regime is being delivered through the repairs core group which is meeting more frequently to ensure a strategic overview of day to day performance, including expenditure against budget.
24. The report to Cabinet in December 2010 identified a shortfall between the available projected resources and the investment required between 2011 and 2015, from the minimum $£ 26$ million, to $£ 314 \mathrm{~m}$ for the Southwark standard. This report examines the resources position further, but the position has not improved, leading to the conclusion that the council has little choice but to drop the Southwark standard and seek to invest the resources in more homes.

## Current levels of non decency

25. The 2010 stock condition survey found that the $65.3 \%$ of the stock was decent at the end of 2009/10. Since this, as well as continuing investment, further in-house surveys have been undertaken and decency has increased to $69 \%$ at the end of 2010/11.
26. Notwithstanding this improvement in decency, it is clear that the council's stock has not received the level of major capital investment necessary to maintain all the homes to a recommended condition. As a result, there are a significant number of major components that have reached or are reaching the end of their useful life and which will require attention in the short term. For instance, there are significant concerns with electrical installations, both internally and on the landlord's side (external to dwellings) requiring renewal in more of our stock than previously known.
27. The level of decency is not static, as a number of properties are made decent while others fall out of decency each year. This short term need mentioned above is illustrated by the large number of properties that fall out of decency in 2011/12. The stock condition data shows that an additional 5,641 properties fell out of decency as at 1 st April this year, bringing the current total of non-decent properties to 17,240 . More significantly, by 2015/16, without significant and targeted investment, a total of 22,463 properties would be non decent.

## Investment need - decent homes and planned maintenance

28. Traditionally the council's housing investment programme has operated on a 5 year schedule. In 2008 however, a review of decent homes and housing investment took place which resulted in the introduction of a higher local standard. A decision was also taken to update the council's stock condition data. Pending the outcome of the stock condition survey, it was agreed that a 2 year programme should be put in place on an interim basis in 2009 in recognition of the impact the survey results have on the council's ability to profile longer term investment programmes.
29. One of the intended outcomes following this review is therefore the development and reintroduction of a 5 year programme to 2015/16 scheduling the estates and blocks where it is intended to undertake investment works to make homes warm, dry and safe and other works during the programme period.

## Resident consultation

30. Resident consultation around 'Your service, your choice' issues has been ongoing since mid December 2010. A requirement of the Tenants Services Authority (TSA) is that social housing providers consult with tenants about services they would like delivered as local offers against the TSA's National Standard. This includes issues around the home specifically quality of accommodation and repairs and maintenance. Investment in our stock has been identified as a key area to examine as part of this process.
31. Consequently part of the 'Your service, your choice' consultation with residents has focused on housing investment and decent homes with a view to informing the council's approach to future housing investment. The key plank of the consultation process was a $100 \%$ postal survey to tenants and home owners including those managed by Tenant Management Organisations. A survey questionnaire was circulated borough wide in late February 2011 to approximately 51,700 tenants and homeowners (including TMOs) to obtain their views on various issues relating to investment in council housing, the results of which are outlined below. While the survey was in progress, a series of evening drop in sessions took place in early March at each of the 8 local area housing offices to provide the opportunity for residents to discuss the issues raised in the survey.
32. Consultation at the more strategic level has taken the form of open meetings with area housing forums between April - May 2011, briefing sessions to Tenants and Home Owners Councils, and regular meetings with the Decent Homes Review Working Party, which is formed of representatives of Tenants and Home Owners Council. Discussions were based on a presentation of outline key decisions prepared at the beginning of the series of meetings. The recommendations in this report reflect the further work undertaken since then, and the input from the consultation process.
33. A draft of this report was discussed with Home Owners Council on 12 May and with Tenants Council on 23 May. Further consultation will include consultation with area housing forums in relation to the draft 5 Year investment programme between June September 2011.

## Results of residents' postal survey

34. 6,477 (12\%) out of 51,700 households responded to the Your Service, Your Choice investing in housing survey. 5,334 ( $82 \%$ ) of all respondents were tenants and 1,143, (17\%) homeowners, (tenure of 2 respondents not known). A copy of the survey and its findings is attached for reference at appendix $1 \& 2$. A summary of the findings is provided below.

- Selection of 3 most important elements of decent homes works

Respondents were asked to select the parts of a property or block which they considered to be the three most important. The options provided were walls, roof and chimney, heating systems, rewiring homes, windows, front doors, kitchens and bathrooms/WCs.

The top 3 elements selected were heating (66\%), windows (42\%) and kitchens (40\%).

- Investing in more

When asked whether the council should spend less money on each property meaning more homes receive works to a lower standard, rather than spending more money on a smaller number of homes.

The largest response at $1,660(26 \%)$ was 'strongly disagree'.

- Tackling the worst properties first

When asked whether the council should prioritise works to the fewer homes that needed most work to meet the decent homes standard, which could result in a longer wait for those requiring less work.

The largest response at 2,377 ( $37 \%$ ) was 'tend to agree'.

- Repair rather than replacement

When asked whether the council should bring more homes up decent homes standard by carrying out repairs rather than replacing items such as kitchen, bathrooms and windows.

The largest response at $1,780(27 \%)$ was 'tend to agree'.

- Early wins

When asked whether the council should prioritise carrying out works to homes needing less work to bring them up to the decent homes standard, which could mean those requiring more work having a longer wait;

The largest response at $1,614(25 \%)$ was 'tend to agree', but the combination of strongly disagree / tend to disagree ( $40 \%$ ) was more than the combination of strongly agree / tend to agree ( $39 \%$ ).

- Select 3 elements of works which the council should prioritise outside of Decent Homes works
Respondents were asked to select 3 elements of works that are not included in the decent homes standard that they considered to be the most important. The options provided included lifts, fire safety works, security - door entry, securityCCTV, energy savings, district heating and estate gardens/landscaping.

An analysis of all responses resulted in fire safety works (70\%), security -door entry ( $55 \%$ ) and security CCTV and lifts at joint $3^{\text {rd }}(40 \%)$ were considered the top 3 elements selected.

- Raising money from the sale of empty council homes to invest in the rest of our homes
When asked to what extent they agreed or disagreed that the council should sell empty properties that are expensive to repair or maintain to raise more money to make homes warm, dry and safe.

The largest response at $2,065(32 \%)$ was 'strongly agree'.

## COMMENTS FROM FORUMS

## Area Housing Forums

35. Area Housing Forums have been asked to consider the initial proposals contained in this report, at a stage before they were fully formulated, so that they could input into the decision making process. Some forums discussed the proposals as part of a general meeting; others discussed the proposals at special meetings arranged for the purpose. A parallel process has been followed with Tenants Council, Home Owners Council and the Decent Homes Review Working Party.
36. The responses are quoted and summarised below:

## Peckham

- The new definition noted for warm, dry and safe homes \& findings of the postal survey noted.
- We do not agree to the disposal of void properties in any shape or form. Should be creating larger units with these properties where possible.
- The high investment needs for regeneration work on Aylesbury estate, Elmington estate and Brandon estate should be re examined \& where possible resources re allocated for DH works.

Nunhead and Peckham Rye
1 - To approve the updated housing investment programme for 2011/16, consolidating the remaining elements of the two year programme, and note the anticipated benefits of the new contract management regime.
Not Agreed
2 - To approve the definition of warm, dry and safe

- Warm - modern functioning heating, well insulated roofs and windows in good condition or double glazed.
- Dry - roofs, walls, windows and building fabric in good condition \& damp free
-Safe - modern electrics and secure front doors (fire rated where necessary)
Partially Agreed - but wished to discuss further
3 - To approve the start of work on schemes on the remaining two year programme of works on the basis that they are delivered to the new warm, dry, safe standard as set out above.
Agreed

4 - To approve a minimum programme of major works to value of $£ 300 \mathrm{~m}$ over the next 5 years to invest in the Council's housing stock to make it warm, dry and safe. Agreed

5 - To note the outcome of the consultation with residents on housing investment priorities which have taken place through the 2011 resident postal survey Deferred unable to agree

6 - To note the feedback from Area Housing Forums, the Decent Homes Review Working Party, Tenant Council and Home Owner Council in the light of the postal survey findings
Deferred unable to agree
7 - To note the outcome of the bid for Government backlog funding and the potential for future funds for investment in the councils housing stock
Deferred unable to agree
8 - To note the potential for releasing additional funds through the pooled contributions approach on high cost development schemes through the planning process for investment in the councils housing stock.
Deferred unable to agree
10 - To approve that the sale of voids is maximised within agreed criteria on the disposal of void properties.
Not Agreed
11- To approve that the agreed proposals to continue to be delivered for the regeneration of Aylesbury Estate and the Elmington Estate
More details required
12 - To approve the expenditure of investment works on the Brandon Estate as part of the councils housing investment programme.
Not Agreed
Draft Key Decisions 13, 14, 15, 16 were not considered due to time pressure.
The Chair and Delegates expressed concern that the Report had not been presented or received prior to the meeting.
The Chair and delegates were unhappy that they had not been given sufficient time to consult their respective T\&RA's.
The Delegates were asked if they would like to attend a joint meeting with Dulwich Area Forum in the coming week.

## Walworth West and Aylesbury combined

- Wish to see better definition of components within Warm, Dry, Safe e.g. 'modern' and standard that will be achieved within them.
- If components are sound, age of them is less of an issue, particularly internally.
- External items eg windows, roofs should be prioritised because they keep residents warm and dry.
- Fairness and equity is important in specification of works where parts of estates or neighbouring estates have already had investment.
- W,D,S should be regarded as a minimum standard which should be surpassed if resources are available.
- Emphasised importance of transparency in decision making and delivery.
- Important to get best advantage from major works partnering contacts in both cost and standard of works.
- Emphasised importance of continued investment in fire safety, electrics (inc communal lighting), lifts and heating.


## Bermondsey West

- Would like any potential resources from pooled contributions to be used to make new social housing rather than used for refurbishment.
- Would like the remaining schemes in the two year programme done to standard promised to them.


## Dulwich

- Dulwich Area Housing Forum welcomes the opportunity to engage in the consultation process of the draft 5 year programme.
- Dulwich Area Forum recommends that costings are provided for all blocks in the 5 year programme and together with a commentary/explanation of a high investment estate.
- Dulwich Area Forum recommends that consideration be given to smaller blocks/estates and street properties where there may not be formal representation.


## Rotherhithe

- Rotherhithe Forum is extremely dissatisfied with the, so called, "Housing Investment Program and Revised Strategy" presented tonight. It was no such thing.

We were led to believe that we would be consulted on the actual Investment Program. The Council requested that a Special Forum be convened for this purpose. Yet what we were presented with was not an Investment Program, it was yet more "airy fairy waffle", no concrete content. A complete waste of an evening.

This is yet another Tick Box Exercise carried out by Officers. We are sick of meaningless "consultation", we are willing to take part in real consultation, but that requires the Council to table a real and detailed Investment Program for us to comment on.

- We realise that funds have been squandered over the last 10 years or so, enabling Councillors \& senior officers to gain Political Brownie Points setting in place a program of works that was never achievable. Some of us present tonight remember "Decent Homes Plus" which we said at the time was not affordable, we were ignored but history has proved us right.
- We need to know in detail, what you our landlord, thinks is the state of our homes, and what works you think they require. Only then can we have the confidence that you will carry out the necessary works as and when the funding is available.
- We also require you to be open and honest with us about the funding, and what effect this will have on moving the time scale/sliding the program.

We need ALL investments works to be listed in detail, be they Decent Homes, Landlords Commitments, FRA, Mechanical, Electrical Lifts, etc.

- When will officers start making decisions, and get on with the badly needed work on our properties? That is what they are paid to do.
- Finally we are very concerned that there does not appear to be any proper, effective Asset Management Program in place. The 5 Year Investment Program should be the first 5 years of a rolling 30 year Asset Management Program. Nothing we have seen so far gives us any confidence this is in place.

Camberwell East and West (combined)

- Concerns regarding the quality of the postal survey data
- Requested more detail on the definition of warm, dry and safe
- Agreed for the remaining schemes within the two year programme to be delivered to the new standard of warm, dry and safe
- Requested further information and feedback on the proposals for the sale of voids and on hidden homes
- Agreed that an additional recommendation should be put forward that the council should confirm a year on year efficiency target for savings through improved contract management which can then be re-invested in the programme
- Thought the report should include an end date by which all homes should be made warm, dry and safe


## Bermondsey East

- Agreed with the WDS standard however concerned that it does not include kitchens.
- Concern about the impact of disposing of more voids when there is a growing housing waiting list.
- On pooled resources - fear that the approach to delivering affordable housing in high value areas could lead to divided communities and run counter to building cohesive communities.


## Walworth East and Borough \& Bankside (combined)

- Concerned WDS does not include kitchens and bathrooms.
- Concerned WDS is a downgrade in standrad from Decent Homes Plus.
- Agree with the proposed approach for high cost estates.
- Skeptical that the programme of WDS will be delivered as previous promises have not been.


## Decent Homes Review Working Party

37. The Decent Homes Review Working Party (DHRWP) chaired by the Cabinet Member for Housing Management and comprising of representatives from Tenant and Home Owner Council was re-established in December 2010 for the purpose of guiding the development and delivery of the council's housing investment strategy.
38. Areas that the group have considered include:

- Proposed resident consultation strategy including borough wide resident survey
- Work elements included in the different levels of Decent Homes standards
- Gap between identifiable resources and investment need
- Use of resources to achieve a higher standard in fewer properties; therefore taking a longer period as opposed to spreading resources more evenly and raising the standard of more homes more quickly;
- Relationship between investment to meet the Decent Homes Standard, landlord obligations and other requirements;
- Relative importance of investment in Decent Homes and planned maintenance against elements not included e.g. security and environmental works.
- Options for addressing high cost estates within the borough as identified by the Stock Condition Survey.
- Options for generating additional resources:
i. External national funding sources such as Devolved Delivery process and Decent Homes backlog funding bid to the Homes and Communities Agency (HCA)
ii. review of the councils void disposal strategy

39. The DHRWP's comments on the initial proposals for this report are as follows:

## Consultation survey:

- Further analysis needed, particularly to check against property attributes and investment history.
- Use of weighting to be considered in analysis of some questions to increase confidence level, particularly regarding high levels of don't know / no answer, for some questions.
- Presentation of findings needs improvement - some accuracy issues and oversimplification.
- Work needed on ethnicity breakdown against resident profile generally.
- Need to compare with earlier survey findings regarding decent homes 2003 and 2006.
- Explanation of possible skewed response to heating in Q1.
- DHRWP requested circulation of data tables.
- Clarification needed of decency figures used in analysis (large no. of failures occurred 1st April).


## Emerging strategy:

- Draft key decisions proposes investing in more properties: survey findings do not support this.
- Clarity needed on standard to be reached in the second part (remaining properties) of the 2 year programme. Implications for phased investment on individual estates, or neighbouring estates.

40. The Decent Homes Review Working Party discussed the draft report at their meeting on $18^{\text {th }}$ May, and the following observations and comments were made:

- The proposed programme is one of the largest in the country. Southwark is in a better position than most due to its location within the capital and the resulting ability to generate funds and attract investment; otherwise the Council could be looking at alternatives such as stock transfer
- A long term view (25-30 year) will be required to ensure that going forward the Council maintains and develops its housing stock through a viable and sustainable Asset Management Strategy
- Greater clarity needed on the resourcing, ongoing financial and performance management of the proposed programme to ensure successful delivery
- Reinstating a five-year (rather than the current interim two-year) programme with specific details of planned works and scheduling will provide certainty to residents
- Consultation results do not support the proposed approach of investing in more properties
- Further explanation needed on the selection and definition of estates with high investment needs
- Clarity needed on the implications for estates not included in the proposed programme, because regeneration has been identified as a potential option, but can only be confirmed following further detailed appraisal


## Home Owner Council

41. The observations and comments from Owner Council following a discussion of the proposals at their meeting of 12 May is noted below:

- More information on what warm, dry and safe means.
- How will we know that damp-proof works, for example, have been successful? Should there be a structural survey after the works to ensure that contractors have met the standards
- What does repair mean versus replacement
- Tenants' perspective will be that they should receive what they have received in the past but homeowners are primarily concerned with how to combat the deterioration of the structure of properties
- The definition of warm with regards to modern, functional heating is antiquated and unfair. Some properties have district heating over which they have no control. It is rationed to operate over the winter months and therefore people are treated differently. Modern, functioning heating should also be affordable and thought should be given to the environmental consequences of having heating on
during warmer periods so that some people open their windows and during the day when some people are not at home.
- Specify more clearly what modern means
- Some concern that tenants may not get what they need
- Clarification was requested that street properties are included, which was provided
- Clarification was requested that the 5 year programme is fully funded, which was provided
- Concern about tenants wanting a 'plus' standard and that this is not wanted by homeowners
- Some concern about the sale of empty properties on one hand, and on the other hand an understanding that some properties are not economical to repair
- Some concern that sale of empty properties should be used to increase supply rather than contributing to the investment programme
- Clarification provided that revenue contributions to the capital programme are enhanced by more revenue collected and savings made in the HRA, all of which are a positive contribution to the housing investment programme.


## Tenant Council

42. The draft report was discussed at a Special Tenants Council meeting held on 23 May which resulted in the following recommendations being made.

- The group voted in favour of recommendations 1,2 and 3 with a recommendation to amend 3 as outlined below.

To approve a minimum housing investment programme of major works to the value of $£ 300 \mathrm{~m}$ over the next 5 years to ensure that the Council's homes including those homes managed by Leathermarket Joint Management Board, are invested in to meet the Government's Decent Homes standard and make them warm, dry and safe.
[Note that it was agreed that the words in bold above would be added to this recommendation in order to remove any confusion about what standard was being referred to.]

- Noted recommendations 4, 5, 6 and 10
- Unanimously agreed recommendation 7 with the following motion:

A meeting is arranged with the Homes and Community Agency, Council officers and representatives from Tenant Council to establish their views in relation to programming of Decent Homes backlog funding.

- The Chair moved that the Voids report referred to in recommendation 8 be sent out to Area Housing Forums.
- Unanimously agreed recommendation 9

During the debate, Tenant Council also raised concerns around a number of subject areas and asked that these be noted:

- How contracts are monitored
- Specifically, where residents express dissatisfaction around works, how is that recorded and monitored
- How contracts are managed overall is a big issue that will need programming in
- The $£ 2$ million targeted efficiency saving on the repairs and maintenance budget may not be ambitious enough, there may be more savings available to be recycled into investment
- There is potential to make more efficiency savings from contracts like day to day repairs and the call centre
- More detail on the issues and priorities around 'repair verses replacement' needs to be included to make this area more transparent
- A fuller definition of what is a decent home needs adding, including more around kitchens and bathrooms and the old pipework and plumbing behind them
- How to deal with the contradiction that residents who look after their homes can appear to be penalised alongside those who do not but get items replaced new rather than repaired
- Major concerns expressed around how consultation on this and recent subjects has been carried out and around the planning of the next consultation phase on investment. Consultation generally needs further thought.
- More detail on the income contribution from the Elephant and Castle/Heygate regeneration was requested to be shown in Appendix 5 (incl. whether from land sales, s106/ planning gain etc)
- Expand Appendix 5 to add explanatory information behind sub-totals and add a new 5 year grand total column to each category.
- The definition of 'warm dry safe' seems to have differed over time, which may be causing confusion
- Assurances on risk management of agreed outcomes, against uncertainty around aspects of resourcing were pointed out


## Reviewing the Investment Strategy

43. As stated in paragraph 24, the report to Cabinet in December 2010 examined the implications of investing in the stock to a range of standards and that, for all standards, there would be less anticipated resources than were required. There is updated information on resources elsewhere in this report. In meeting its commitment to warm, dry and safe, the council is not seeking to redefine the national Decent Homes standard, which is defined by the four criteria which are set out in Appendix 3.
44. Decent Homes is a standard for social housing, but in delivering a range of works to meet the standard, some are elements that are rechargeable to leaseholders. Investment works also meet a range of landlord responsibilities; many of these are also important to leaseholders.
45. The majority of works required to meet the standard relate to the structure of the properties - windows, roofs, doors, and key components of the building - electrics, heating, etc. The council's investment strategy should reflect this; it is therefore proposed to replace the Southwark standard, with the Government standard, so that more homes can receive the benefit of investment. The interim Southwark Standard allowed for increasing internal works such as the numbers of kitchens and
bathrooms refurbished and for external works such as security and environmental improvements.
46. The 5 year programme will set out when estates, blocks and properties are expected to receive investment, and the elements that require attention, to make all properties decent within the duration of the programme. The lead-in process will be to survey properties in detail to establish the scope of works required. This will include, for example, for the key components identified in Criterion B, whether they are repaired or replaced. The needs identified will be matched against the resources available and a specification will be drawn up for consultation, both generally and through the defined process for homeowners.
47. When investment takes place on other key components, resources are more likely to be available for elements of bathrooms rather than of kitchens.

## Review of Current 2 year Programme

48. The current two year programme was agreed in November 2009 following extensive consultation with all Area Forums, Tenants Council and Homeowners council. The programme runs from April 2010 to March 2012 and is being delivered through a mixture of traditionally procured contracts and new partnering contracts. The programme is attached at Appendix 4.
49. At least half of the programme in terms of resource allocation is being delivered at the council's higher Southwark decent homes standard. The work has included the full range of internal and external refurbishment. This comprehensive approach to refurbishment is effective in terms of dealing with current and future failing elements; however, it is very expensive. At the end of 2010/11, 11,961 properties were non decent. However 5,641 properties fell out of decency as at 1st April this year, bringing the current total of non-decent properties to 17,240. Furthermore, because the remaining two year programme contains long-standing fairly high cost estates delivery to the Southwark standard will mean just over 3,000 homes will have been refurbished over two years to 2011/12.
50. Given the high level of decency failure rate both current and projected, continued delivery of works to this higher more expensive standard is not sustainable. It would cost approximately $£ 6.5 \mathrm{~m}$ to deliver the remainder of the 2 year programme to the higher standard. It is therefore recommended that the remaining properties in the two year programme of works, where there is not a contractual commitment or where consultation has not taken place, are invested in to the revised standard outlined above to make homes warm, dry and safe and that the planned works on the Hawkstone Estate low rise are subject to further review and reprogrammed.

## Energy Efficiency

51. In the climate change strategy agreed by the then Executive in 2006, the council agreed specifically to pursue a 'decentralised energy strategy' for the borough as a response to increasing energy efficiency in the borough and reduce emissions of the greenhouse gases that contribute to climate change. The then Executive asked officers to ensure that this is integrated into regeneration schemes and planning policies. While since 2006 there has been significant change to the economic climate, raising further the identified barriers to investment, and significant change to regeneration schemes and plans, the council still considers that decentralised energy productions, district heating schemes and combined heat and power projects, for
example the SELCHP scheme, will be amongst the most effective measures the borough can take to tackle climate change. The feasibility of a project to construct a pipe to transport waste heat from a nearby incinerator to displace gas use on five Council estates is currently being assessed. As planning policies are being updated, they are incorporating provision for decentralised energy and housing investment schemes should where possible integrate with this strategy and benefit from new developments.
52. The Council's housing stock accounts for $12 \%$ of the borough's CO2 emissions, and therefore housing investment presents an opportunity for significant improvement. It is not likely that specific carbon reduction schemes will be carried out as part of the proposed five year major works programme unless targeted grant funding becomes available for specific initiatives. However, where works include renewal of building elements such as windows, and roofs, thermal performance of new components will be more efficient than the old and therefore a marginal carbon saving will be achieved. Where boiler renewals are carried out there will also be an incremental gain, because new boilers obviously have a higher performance rating. It is proposed to phase out 'G' rated boilers by 2020.
53. In more general terms, it is also proposed to use Energy Performance Certificates for the Standard Assessment Procedure (SAP) ratings in council stock to manage a process of ensuring all properties would reach SAP rating 'D' by 2020.
54. As a result of the decision by Cabinet on 25 January 2011 to cease working with Dalkia to deliver the Multi Utilility Service Company proposal at Elephant and Castle, the Directors of Housing Services, and Environment will be looking into the feasibility of decentralised energy networks to reduce emissions for council housing.
55. The council has one of the largest engineering plant stocks in the country, including over 100 district heating systems. Historically, communal plant has been under funded and as a result requires urgent major investment. This challenge does however present a unique opportunity. The two priority investment models identified below will deliver efficiency benefits in the short and long term. These two investment programmes will generate income, deliver cost savings and reduce $\mathrm{CO}^{2}$ emissions in the social housing sector.

## Communal heating systems

56. The vast majority of the council's communal heating and hot water systems were installed during the late 1960's and early 1970's. Both the plant and underground pipe work has now exceeded its original life expectancy by over 15 years and is in need of urgent replacement. Deteriorating plant and decaying underground pipe work is resulting in increasing service failures. These failures predominantly occur during the winter months when the systems are under peak demand.
57. Considering that major investment is an urgent priority, there is an opportunity for energy efficiency measures to be considered as a standard approach for district schemes. The installation of Combined Heat and Power (CHP) and biomass installations will increase efficiency, create a passive income stream (energy generated can be sold back to the national grid at around 3 pkWh ) and reduce carbon emissions from the social housing sector.
58. We propose that CHP and biomass is considered as the first option on any renewal programme, though the final decision to install will be based on strict parameters to ensure that the systems installed are cost effective and reliable. Standard gas fired
boilers will be the fallback option if CHP and biomass do not fit within the business model.

## MEASURES TO INCREASE AVAILABLE RESOURCES

## Decent Homes Funding Backlog

59. As a result of the 2010 Comprehensive Spending Review, the Homes and Community Agency and Department of Communities and Local Government jointly announced that $£ 2.1$ bn would be made available for housing organisations with more than $10 \%$ of non decent stock to complete backlog decent homes works over a four year period 2011-15, of which $£ 1.6$ bn would be earmarked for allocation to local authorities. The proposal stated that firm commitments would be made for the first two years and indicative allocations for the following two years.
60. In response Southwark submitted a bid application totaling $£ 148 \mathrm{~m}$ based on the predicted non decency of 18,651 housing units by $2011 / 12$. As a result the authority secured a backlog funding allocation of $£ 76.9 \mathrm{~m}$ profiled as follows:

| $2011 / 12$ | $2012 / 13$ | $2013 / 14$ | $2014 / 15$ |
| :--- | :--- | :--- | :--- |
| 0 | $11,250,000$ | $15,000,000$ | $50,693,599$ |

61. A copy of the letter from the Chief Executive of the Homes and Communities Agency which confirms the funding arrangements is attached in Appendix 5.
62. Allocations for 2011/12 and 2012/13 are committed expenditure. However, as set out in the letter and in the Invitation to Bid, this will be paid through the HRA in 2011/12 and as a downward adjustment to the council's opening Self Finance debt position in 2012/13. Initial indications are that the debt reduction under Self Financing will not fully offset the loss of subsidy in early years and so the affordability of the council being able to borrow to take advantage of this proposed debt reduction is likely to be limited.
63. The letter from the Homes and Communities Agency says that allocations for 2013/14 and 2014/15 are provisional. The letter also confirms that confirmation of these amounts depends on successful delivery by organisations in 2011 -13, the continuing availability of capital resources for the programme, and policy decisions of Government and, as appropriate, the Mayor for London.
64. Finally, the letter indicates that allocations for 2013-15 will be confirmed as part of new Self Financing settlement, which is expected to be finalised in January 2012.
65. A request has been submitted to central government on 31 March 2010 that capital grant rather than debt adjustment is applied in 2012/13, but at the time of writing, the council has yet to receive a response.
66. Now that the backlog funding allocation has been announced, the council will shortly need to agree an extension to the Decent Homes standard deadline with the Tenant Services Authority.

## Review of Voids Disposal Strategy

67. In March 2009 the Executive agreed that a Voids disposal strategy be put in place to generate additional funds for investment in its housing stock, to include the ad-hoc disposal of general void properties, subject to agreed criteria. The agreed target was to dispose of approx of 100 units per annum to generate $£ 20 \mathrm{~m}$ per annum over a period of 3 years. The agreement to the voids disposal strategy also launched the Hidden Homes initiative, with an initial funding allocation based on capital receipts from void disposals.
68. The disposal strategy which has now been in place for a 2 year period 2009-11 has recently been reviewed in order to assess progress to date against the agreed targets. Further details of the review are outlined in a separate Cabinet report entitled Review of Voids Disposal Strategy.
69. The review has revealed that the strategy has not achieved the targeted number of sales per annum or generated the anticipated level of funds, as only 91 properties have been sold over the two year period generating a total of $£ 13.9 \mathrm{~m}(£ 7,181,500-$ yr 1 and $£ 6,766,500$ - yr 2), Consequently the recommendations of the report centre around the simplification of the disposal criteria such as reducing the value of properties included from $£ 400,000$ to $£ 300,000+$; increasing the target number of disposals per annum from 100 to 140 based on the capacity at auction, thus widening the pool of properties suitable for inclusion in the programme in terms of number; size and type. It is also proposed that the disposal period is extended from 3 to 7 years to enable income generation to continue to 2016 to cover the next Five Year Investment Programme.
70. As outlined in the report the level of income from this source over the next five years is likely to range between $£ 8-11 \mathrm{~m}$ based on a gradual increase in sales each year to 2016. It is also proposed to continue the Hidden Homes programme, with a focus on self financing, and subject to achieving better value than the initial properties.
71. It is important to note that the preceding paragraphs only refer to the disposal of generally arising void properties. Capital receipts that provide resources for the HIP also arise from the disposal of other housing assets including major voids, Right to Buy sales, land in regeneration schemes, and other land parcels and properties.

## Pooled Contributions

72. Since the December 2010 Cabinet, further work has been undertaken, about how to harness the benefits of high value private development schemes for the investment programme.
73. Negotiations with the GLA are still ongoing to seek support to use pooled contributions for direct investment in social housing stock.

## High Investment Needs estates

74. The initial analysis of the stock condition survey data referred to in the December report to cabinet has been further refined to take into account a range of decent homes costs and condition factors, but do not acknowledge where works are only required to parts of estates, or where works have already been undertaken to part. On the basis of this analysis, a list of the 15 highest cost estates was compiled using
data provided by the stock condition survey that refers to the cost of bringing the stock up to Decent Homes standard and maintaining Decent Homes standard within a five year horizon.
75. The list of the 15 highest cost estates was compiled using these figures by adding together the current and future costs to give a total cost for achieving and maintaining decency over the next five years for each estate. The 15 estates and the range of cost criteria are listed at appendix 6.
76. Of the top four estates, there are identified courses of action as follows:

- Aylesbury Estate. Full redevelopment remains the favoured approach. Following the withdrawal of the potential PFI funding, a strategy has been developed to (a) continue with a land transaction for sites 7 and 10; and (b) appoint a single development partner or consortium of partners to work with the council to redevelop the Aylesbury, it is envisaged that the partnership would commence work on sites 1b and 1c, with the option of the partnership redeveloping other areas of the estate, subject to performance. Rehousing of residents from several Phase 1 blocks (Bradenham and Arklow House) and site 7 and 10 blocks (Wolverton and Missenden) is continuing in support of this. Further reappraisal work will continue to re-align the overall programme with the new development finance arrangements, including the new Housing Communities Agency framework. Planned preventative maintenance will continue for later development phases using the resources identified in the HIP. Of the original $£ 15 \mathrm{~m}$ allocated for this purpose, $£ 2,917,610$ has been spent to $31 / 03 / 2011$, leaving a balance of $£ 12,082,390$. $£ 4 \mathrm{~m}$ of this has been earmarked for FRA works to Bradenham, Chiltern and Wendover.
- Brandon Estate. An option appraisal study was undertaken in 2001. It was confirmed that the estate had high investment needs, but it was decided at the time that there was there would be no redevelopment of the estate, and that the estate would be programmed for investment. Although several contracts have been completed, there is more work to do and Brandon is one of the largest estates. This is reflected in the high ranking in terms of investment needs. It is proposed that Brandon Estate continues to be programmed for investment.
- Elmington Estate. A mixed option of redevelopment and refurbishment was agreed for the mid-Elmington estate following an options appraisal undertaken in 2009. The options appraisal was prompted by the high investment need identified for mid-Elmington blocks which made refurbishment of all blocks financially difficult. Cabinet approved a detailed implementation programme for redevelopment in March 2011. Works are onsite for three of the five blocks identified for refurbishment and are anticipated to complete in 2012. The remaining two blocks are not part of the current two-year investment programme and will need to be programmed for work in future years, at the government Decent Homes standard.
- Four Squares Estate. Option appraisal work was also undertaken at Four Squares Estate in 2001. Again, high investment needs were identified, and in particular the fact that some of its design and layout made areas prone to antisocial behaviour. Security works to garages, stairwells and lift lobbies have been completed to New Place Square and Lockwood Square, but work to Marden Square and Layard Square have not been undertaken. The high investment needs currently identified for the Estate are based primarily on
decent homes requirements, which do not include security needs. It is proposed that security works are undertaken to Marden Square and Layard Square, but that a further study is undertaken to examine options for investment in the Four Squares.

77. There are two further estates where further information is known about their investment requirements which suggests that they should be considered under this category:

- Hawkstone Estate. Hawkstone Estate had option appraisal work undertaken more recently which identified high investment needs, and which resulted in the estate being included in the current two year programme. As part of the preparation for this, Waites, the council's major works contractor for Rotherhithe and Bermondsey had been requested to undertake works to a pilot property. The purpose was to gain an understanding of the implications of carrying out major works to the low rise blocks in terms of cost and practicality. The focus on the low rise as opposed to the other, higher blocks on Hawkstone Estate was based on the information already held about the prevalence of asbestos insulating board used in the original construction of the properties.
- Abbeyfield Estate. The cabinet decided in August 2010 to rehouse tenants of Maydew House and to buy out leasehold interests, because the works required to the block could not be undertaken in occupation. A decision was not taken on the future of the block, but Cabinet also resolved to consider the long term future of Maydew House in full consultation with residents, and to consider the right to return for tenants. The report to Cabinet in August 2010 identified the physical links and impact of any potential scheme at Maydew on its neighbouring blocks, Thaxted Court and Damory House.

78. Whilst other estates clearly also have high investment needs, there is a finite capacity to handle complex schemes, whether for initial appraisal or delivery of regeneration. This includes staffing resources, finance, and rehousing capacity. It is also not desirable to start new appraisal and consultation exercises with groups of residents where there may be no capacity to deliver a scheme identified through the process. It is therefore not considered desirable at present to undertake full option appraisal work for any further estates, beyond the five identified.
79. It is recommended that the identified course of action continues to be progressed for Aylesbury Estate, Elmington Estate, and Brandon Estate. For the other three estates identified, it is recommended to proceed as follows:

## Four Squares Estate

80. It is proposed that security works are undertaken to Marden Square and Layard Square, and that identified heating works are also delivered, but it is acknowledged that there will still be very significant investment needs. It is therefore proposed that a further study is undertaken to examine options for investment in or regeneration for the Four Squares as a whole. This work should be undertaken during the summer, and should be based on the starting point of estimated investment requirements, identified by the Stock Condition survey, of $£ 5.1 \mathrm{~m}$, including heating works, and mindful of the $£ 5 \mathrm{~m}$ agreed for security works. Options for regeneration will also be considered which will seek to deliver a self funding solution, but that if delivered, are likely to have a temporary impact on the HIP in the order of $£ 11.5 \mathrm{~m}$ over 2 years.

The options and consultation work would be completed with a view to reporting back to Cabinet in October 2011.

## Hawkstone Estate

81. It is proposed that investment works are progressed for John Kennedy House, as previously agreed, but that option appraisal work is carried out for the remainder of the estate. For the low rise blocks, discussions should continue to be held on the scope of works required, including costings, work in occupation, and control of asbestos regulations, with residents and Waites.
82. The option appraisal and consultation should build on work already undertaken, and focus on the needs of residents. It should take into account the scope to generate a deliverable mixed scheme incorporating part refurbishment and part redevelopment. Further to the ongoing investigation on the scope of works, and the implications of carrying out work in occupied properties, full information should be provided to residents on available options if rehousing is necessary even on a temporary basis, including the eligibility for the payment of disturbance allowance. If it is considered that the emerging Hawkstone scheme should be regeneration, the relevant part of the lettings policy will apply. This provides a choice for tenants to move to a new home as part of the scheme, or an existing property elsewhere in the borough. The policy does not provide for rehousing to a refurbished home in the same scheme, so specific consideration would need to be given to this as part of any future decision.
83. The further appraisal and consultation work should be undertaken during the summer, and should be based on the starting point of estimated investment requirements for the low rise blocks, of $£ 11 \mathrm{~m}$. The options for regeneration will also seek to deliver a self funding solution, but that if delivered, are likely to have a temporary impact on the HIP in the order of $£ 3.4 \mathrm{~m}$ over 2 years. The further work should be concluded as soon as possible, to enable a decision on the future of the low rise blocks to be made by Cabinet by October at the latest.
84. In the interim, while the rehousing issues are further considered as part of the option appraisal and consultation work, it is proposed that void works and reletting of any empty properties arising in the low rise blocks should be suspended.
85. The option appraisal and consultation exercise should include consideration of non residential buildings on the estate and discussions with adjoining landowners to assess the possibility of a complementary outcome.

## Abbeyfield Estate

86. It is proposed that because of the physical connection of blocks at Abbeyfield Estate that options and consultation work is undertaken for Maydew House, but also for Thaxted Court and Damory House as well as the Bede Centre. It is clear that residents feel that all discussions so far have been about Maydew House, and that the other blocks have been overlooked. It will be necessary to familiarise residents of Thaxted Court and Damory House with the feasibility process that Maydew House residents will be familiar with, and undertake initial options work for their two blocks. Whilst the delivery of any major scheme at Maydew House will impact on neighbouring blocks at Abbeyfield Estate, options work is only proposed for the blocks where the physical links exist. Bradley House will therefore be programmed for investment in the normal way.
87. The options appraisal and consultation should build on work already carried out, and should be based on the starting point of estimated investment requirements for Maydew House, of $£ 10 \mathrm{~m}$, and an allowance for Thaxted Court and Damory House of $£ 0.5 \mathrm{~m}$, plus any heating and hot water replacement for which $£ 1 \mathrm{~m}$ should be allowed, depending on the solution agreed for Maydew House. The options for Maydew will also seek to deliver a self funding solution, but there is already provision in the programme for the rehousing costs. The further work should be undertaken during the summer, with a view to reporting back to Cabinet in October 2011.

## Draft 5 year programme - for wider consultation

## Resources available 2011-15/16

88. The resources anticipated to be available for the 2011/12-2015/16 programme are set out in Appendix 7. The table also sets out the anticipated allocation of these resources. It will be noted that allocations are set at a level close to that of resources to ensure the earliest possible delivery of works. Any additional resources which become available will be directed towards increasing the delivery of priority works. Further information regarding HIP resources is included under the Resource Implications section below.
89. The bulk of resources are allocated for warm dry and safe homes, for internal and external works including provision for replacement and improvement of heating, wiring, lifts, and water tank installations. This heading also covers the allocation for fire safety works to address high and medium risk areas (including the balance of a corporate allocation for this purpose), the immediate need for which results in a lower allocation beyond the current year.
90. Other allocations cover housing contributions to wider regeneration programmes such as Heygate and Aylesbury, and essential activity to enable Southwark to meet its obligations as a landlord.

## Draft programme - decent homes and landlord obligations

91. Appendix 8 contains the indicative programme, it covers:

Warm, dry and safe works
Landlord obligations
Fire safety works
Planned preventative maintenance programme

## Policy implications

92. One of the council's corporate priorities is to create places within the borough where people love to live in terms of the supply and quality of housing. This can be achieved through physical regeneration and the general improvement of existing social housing and estates, through housing investment schemes aimed at making these homes warm, dry and safe.

## Community impact statement

93. Southwark's Housing Requirements Study 2008 found that certain types of households are over-represented in the borough's social housing, e.g. lone parents and pensioner households. Of pensioner household, for example, $69.1 \%$ live in
social rented housing. The study also found that $40 \%$ of council renters contain at least one person with a health problem and that disadvantaged groups overall are more likely to be living in social housing, for example, certain BME groups.
94. There is increasing evidence of a link between poor housing conditions and ill health. The proposals in this report to make homes warm, dry and safe are likely to have health benefits for tenants and residents.
95. Replacing single glazed windows with double-glazing and replacing older, less efficient heating systems, increasing the thermal efficiency of council homes will have benefits for all residents benefiting from the investment strategy, through reducing carbon emissions.
96. Demolition of council housing in poor condition may have an effect on established communities which will need to be considered on an individual scheme basis to comply with the Equality Act general duty to "Foster good relations between persons who share a relevant protected characteristic and person who do not share it". All communities receiving improvements in their homes should benefit from eliminating non-decent homes.
97. Providing better thermal insulation, improving communal heating systems etc. This priority should benefit all communities. The Housing Needs survey 2003 found that certain ethnic groups were overrepresented in homes with poorer thermal comfort ratings. Furthermore, people on fixed incomes, e.g. pensioners, people on benefits and other groups suffering from fuel poverty will also benefit from more energy efficient homes.
98. A possible impact depending on how areas are prioritised for works is the way communities are clustered in the blocks benefiting from investment. If the public perception is that some communities are disproportionately benefiting from investment this might cause issues if other groups are perceived to be losing out.
99. Therefore, in order to pay due regard to the Equality Act general duty to "Foster good relations between persons who share a relevant protected characteristic and person who do not share it" an analysis of the demographics of the people living in the blocks benefiting from investment is recommended. The data will help to ensure the council can robustly explain the basis of the investment strategy decisions and the correlation to the communities and people with protected characteristics that happen to live in the blocks.

## Resource implications

100. The Housing Investment Programme (HIP) seeks to ensure that investment in the housing stock is targeted in line with the council's priorities, such as making all homes warm dry and safe, and its other obligations as a landlord. It is planned around the level of resources estimated to be available for the coming years. These include a number of different funding streams, which have varying degrees of certainty, making it essential that the programme has flexibility to respond to changing circumstances. Estimated resources and allocations are summarised at Appendix 8. In line with the corporate capital programme, a refresh of the HIP will be carried out following confirmation of the 2010/11 year end position. Resources and allocations will be regularly reviewed through the Investment Programme Group and the Housing Investment Board.
101. The core funding source for the programme is the Major Repairs Allowance (MRA) from central government at some $£ 39 \mathrm{~m}$ per year, which is based on stock levels and therefore has both certainty and predictability. Other revenue funding for the HIP includes reserves earmarked for specific purposes (such as the Aylesbury regeneration scheme), a provision for external decorations (in conjunction with other external works), and income from leaseholder contributions for works carried out. With the loss of the supported borrowing approval from central government, the availability of capital receipts linked to the HIP is of increased importance. Recent market factors have however made both the level and timing of receipts less predictable, and current estimates are therefore necessarily cautious.
102. Other potential sources of funding are currently being investigated, such as an increase in the throughput of voids disposals (Review of Voids Disposal Strategy, paragraph 67 above) and the use of pooled developer contributions (Pooled Contributions, paragraph 72 above). Given the current uncertainty of these sources, no assumptions as to their availability are yet included in estimates. As outlined in paragraph 59, the recent government announcement of Decent Homes backlog funding has resulted in a disappointing allocation for Southwark. However, £18m has been assumed from this allocation in the longer term to allow an increase in the major works allocation for 2015/16 for works to Hawkstone and Maydew. This funding requirement will depend on the outcome of decisions on the future of these estates referred to in paragraphs 81-87, and which will be covered by a further report in line with the recommendation at paragraph 10. Should further funding become available from the above sources, it will be possible to accelerate the planned programme by increasing allocations in line with the priorities identified in this report, whilst managing the programme to keep within the level of resources available. The flexibility of the recently adopted partnering contracts will assist in this aim.
103. The authority has the option of prudential borrowing to fund capital expenditure, but has always considered this to be the option of last resort after other funding streams, such as grant, capital receipts and revenue support have been maximised, due to the high revenue cost of debt financing that it generates.
104. Under the Item 8 determination, the council is required to charge the HRA on new borrowing at the average rate of interest across all the council's debt, currently $6.87 \%$, plus a minimum principal repayment of $4 \%$. In cash terms, $£ 10 \mathrm{~m}$ of prudential borrowing would incur revenue financing costs of $£ 1.087 \mathrm{~m}$ per annum. The total principal and interest cost over 25 years, allowing for interest applying to a reducing balance, would be c. $£ 18.5 \mathrm{~m}$, which might only be considered value for money if it were an invest-to-save or new-build scheme and generated a revenue stream over the lifecycle, or if cost inflation is expected to be high relative to interest rates. Even allowing for lower prevailing market interest rates currently, the relative cost of new borrowing remains high.
105. Furthermore, the affordability of new borrowing for the HRA is difficult to assess at this point given the impending implementation of self-financing from April 2012 and total cessation of central government funding for the HRA. Whilst we have an indicative figure for the council's opening debt adjustment, it remains subject to further adjustment as CLG finalise the settlement following local authority submissions.
106. Initial indications are that the debt reduction, calculated to leave us with affordable debt charges according to net present values of 30 year revenue streams, will not fully offset the loss of subsidy in early years, because our debt interest rate is relatively high and rents are currently below government assumed target levels. From 2013/14, rental streams are likely to rise faster than cost inflation and the position should improve each year, unless the Retail Price Index dips to negative values, as it did in 2009. There is thus the prospect of future surplus revenue funds to support some limited new borrowing, but no certainty as to the timing or extent.
107. It should be noted that decisions to enter into prudential borrowing are reserved to Council Assembly.

## SUPPLEMENTARY ADVICE FROM OTHER OFFICERS

## Strategic Director of Communities, Law \& Governance

108. This report makes recommendations that impact on housing management and policy across the borough. It is good practice and in certain situations legally required for the council to consult with residents on matters of housing management and policy. To meet legal requirements consultation must be undertaken when the proposals are still at a formative stage, include sufficient reasons for the proposals to allow any interested party the opportunity to consider the proposal and formulate a response and allow adequate time for interested parties to consider the proposal and formulate their response. Those responsible for taking decisions on proposals should take into account the product of consultation when making decisions on the matters concerned.
109. In December 2010 cabinet agreed a consultation strategy with residents on the review of the housing investment strategy. This report contains a number of recommendations relating to the Housing Investment Programme and strategy. The report details consultation with residents and resident organisations that has taken place to date. The responses from the consultation are set out in the main body of the report at paragraphs 30-42 and further information is contained in appendices to this report.
110. As to the recommendations in this report that ask cabinet to make decisions at this time, members are advised that these decisions should be taken after careful consideration of consultation responses from interested parties.
111. As to the proposed 5 year programme for the councils housing stock and the future of some of the high investment needs estates, the report recommends the undertaking of resident consultation prior to officers reporting back to cabinet on proposals. Members will be able to consider consultation responses when officers report back to cabinet, as proposed, later in the year.

## Finance Director

112. This report proposes the strategy for the housing investment programme over the next 5 years. It identifies forecast resources of $£ 452.6 \mathrm{~m}$ over the five years and paragraph 101 explains the different sources of funding and their level of certainty. New sources of funding identified in paragraph 102, decent homes backlog funding and pooled developer contributions, have been only partially factored into the current programme, given their lack of certainty. Paragraph 62 explains the rationale for the
partial inclusion of the decent homes backlog funding which is due to the 2012/13 allocation being debt reduction rather than grant funding, and the final two years only be indicative at this stage and therefore could be subject to change. As any additional resources become available they will be directed towards increasing the delivery of priority works
113. Paragraph 25 details the stock condition survey undertaken in 2010 which has provided the most robust and extensive information to date on the state of the Council's housing stock. This information has provided greater clarity about the investment necessary to make homes warm, safe and dry and to maintain them in this condition. The strategy set out in this report aims to target the identified resources to those needs in an effective and efficient manner. In order to ensure value for money from the work undertaken, a strengthening of contract management arrangements is being undertaken with progress reports to cabinet members, as detailed in paragraphs 18 to 22 .
114. Paragraphs 103 to 107 provide detail about the option of prudential borrowing as a funding source for the housing investment programme. Paragraph 88 explains why this option is currently unaffordable. The decision to undertake prudential borrowing would require approval from Council Assembly in advance

## REASONS FOR URGENCY

115. All social housing landlords were required to meet the Government's Decent Homes standard by December 2010. Southwark did not meet this deadline and therefore urgently needs to develop and implement the 5 year investment programme to deliver the standard and satisfy external scrutiny.
116. The council must agree as soon as possible the programme and deadline for completion with the regulator, the Tenant Services Authority (TSA) to quickly satisfy them that the council will meet the government's standard within an agreed revised time frame.

## REASONS FOR LATENESS

117. This is due to the need to conclude and incorporate feedback arising from consultation with residents into the report. The consultation process which began in December 2010, has included the circulation of a borough wide survey and consultation with all tenant and resident forums concluding with a Special Tenants Council meeting held on 23 May.

## BACKGROUND DOCUMENTS

| Background Papers | Held At | Contact |
| :--- | :--- | :--- |
| Report to Cabinet 14 December 2010 | Regeneration and | Sonia Esnard |
| $-\quad$ Review of Housing Investment | Neighbourhoods |  |
| Strategy | Investment Strategy Team <br> 160 Tooley Street <br> London SE1 2QH |  |

## APPENDICES

| No. | Title |
| :--- | :--- |
| Appendix 1 | Your Service, Your Choice Resident Survey |
| Appendix 2 | Analysis of Your Service, Your Choice Resident Survey |
| Appendix 3 | Decent Homes Criteria |
| Appendix 4 | 2 Year Programme - 2010/2012 |
| Appendix 5 | Backlog Funding - Letter from HCA |
| Appendix 6 | List of 15 High Investment Needs Estates |
| Appendix 7 | HIP Resources and Allocations 2011112-2015/16 |
| Appendix 8 | Draft 5 Year Programme - 2011/12-2015/16 |

## AUDIT TRAIL

| Cabinet Member | Councillor Ian Wingfield, Deputy Leader and Cabinet Member for Housing Management |  |  |
| :---: | :---: | :---: | :---: |
| Lead Officer | Gerri Scott, Strategic Director of Housing Services |  |  |
| Report Author | Maurice Soden, Regeneration Initiatives Manager/ Darren Welsh Head of Housing Strategy and Options |  |  |
| Version | Final |  |  |
| Dated | 27 May 2011 |  |  |
| Key Decision? | Yes |  |  |
| CONSULTATION WITH OTHER OFFICERS / DIRECTORATES / CABINET |  |  |  |
| Officer Title |  | Comments Sought | Comments included |
| Strategic Director of Communities, Law \& Governance |  | Yes | Yes |
| Finance Director |  | Yes | Yes |
| Cabinet Member |  | Yes | Yes |
| Date final report sent to Constitutional/Community Council/Scrutiny Team |  |  | 27 May 2011 |



## APPENDIX 1

February 2011

Dear Resident,
Your service, your choice consultation - investing in housing
This document contains important information that will affect the way in which we deliver housing services in the future. It should only be completed by the addressed tenant or homeowner or someone authorised to act on their behalf.

We want the views of tenants and homeowners including those currently managed by tenant management organisations, on some very important decisions that we need to take in the coming months. This includes how we invest money in improving your homes, your service priorities and how we can work with you to improve services. This is part of a consultation, called Your service, your choice. Please see over the page for other ways you can get involved.

We value your feedback and we are offering a prize draw to say thank you for taking the time to help us collect your views. All completed entries will be entered into a prize draw to win either a $£ 100$ shopping voucher or one of three $£ 25$ shopping vouchers. To enter the prize draw, please return the completed slip over the page.

The winners of the prize draw and the results of the survey will be published in Southwark Housing News and at www.southwark.gov.uk, but we will keep your name confidential if you prefer.

Please send us your completed questionnaire by Tuesday 22 March 2011. All responses received by this date will be collated and reported to councillors and officers and we will use the information to shape your services for the future.

The council will collect, store and use the information you provide in line with the Data Protection Act 1998. We will only use the information you provide to ensure the council meets its statutory obligations, including those related to diversity and equal opportunity.

Please return your questionnaire in the freepost envelope provided.
If you need any help or advice, or a copy of the questionnaire in a different language or format, please email service.standards@southwark.gov.uk or call us on 02075255000.

Yours sincerely,


## Keri Scott

Strategic director of housing services


## Ian Wingfield

Deputy Leader of the council and cabinet member for housing management

## Find out more

To find out more or discuss this further come to one of our area housing drop-in events where we will talk through what's on offer so you can help us make the right choices.

## Area housing drop in events

| Bermondsey: | 4pm-7pm, Thurs 10 March | Area Housing Office, 19 Spa Road, London SE16 3QP |
| :---: | :---: | :---: |
| Borough and Bankside: | 4pm-7pm, Wed 9 March | Area Housing Office, 169 Long Lane, London, SE1 4PN |
| Camberwell: | 4pm-7pm, Tues 8 March | Area Housing Office, Harris Street, London, SE5 7RX |
| Dulwich: | 4pm-7pm, Tues 8 March | Area Housing Office, 41-43 East Dulwich Road, London SE22 9BY |
| Nunhead and Peckham Rye: | 4pm-7pm, Tues 8 March | Area Housing Office, 27 Bournemouth Road, London SE15 4UJ |
| Peckham: | 4pm-7pm, Mon 7 March | Bells Gardens Community Centre, 19 Buller Close, London SE15 6UJ |
| Rotherhithe: | 4pm - 7pm, Mon 7 March | Area Housing Office, 153-159 <br> Abbeyfield Road, London SE16 2BS |
| Walworth (including Aylesbury): | 4pm-7pm, Thurs 10 March | Area Housing Office, Thurlow Street, London, SE17 2TZ |

To find out how you can get involved, go to www.southwark.gov.uk/consultations or ask at your local area housing office.

## Service group volunteers

Are you interested in making a difference to the services you receive? We are trying to get more tenants and homeowners involved with a greater influence over the services they receive. We are looking for volunteers for three new service improvement groups.

So whether your passion is improving the repairs service, making sure your estate is tidy or dealing with antisocial behaviour we have a service group that will suit you. You will help us develop improvements and monitor services. No experience is needed as training will be provided.

For more information on service groups or to find out other ways you can get involved contact us on 02075253326 or email resident.involvement@southwark.gov.uk

We look forward to hearing from you and helping us make a difference to services.
Your service, your choice prize draw
Please complete and detach this slip and return it in the envelope provided to be entered into the prize draw. The prize draw will take place on 25 April 2011.
$\qquad$

## Address

$\qquad$

Southwark Council will print the winners of the prize draw in Southwark Housing News and at www.southwark.gov.uk.
If you would prefer not to be named please tick here $\square$

Housing investment and decent homes
We are committed to making sure that all homes are warm，dry and safe by 2015．To achieve this we are reviewing how the money that is available for investment in housing is spent．There are choices to be made．We can do more work to a smaller number of homes，or less work to more homes．

 homes work we do is part of a wider programme of major works and improvements to your homes．
We also have legal duties－we call them landlord obligations．These include fire safety work and making sure that other things like external rewiring，lifts，heating and drainage are maintained，so it＇s important we consider carefully how money should be spent．

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Question 3 - Tackling the worst properties first

Question 4 - Repair rather than replacement


Question 1 is about finding which Decent Homes works are most important to you

| 1Of the following parts of a property or block, which do you consider to <br> be the three most important? <br> PLEASE CHOOSE UP TO THREE OPTIONS |  |  |
| :--- | :--- | :--- |
| Walls, roof and <br> chimney | $\square$ | Front doors |
| Heating systems | $\square$ | $\square$ |
| Rewiring homes | $\square$ | Bitchens |
| Windows | $\square$ | $\square$ |

We have to make choices about how the money available is spent, how we prioritise the work to meet decent homes, and the wider programme of major works. This includes choices about: investing in more properties; dealing with the worst properties first; repairing rather than replacing; or 'early wins' (as set out in Q5 below).

Question 7 is about raising money from the sale of empty council homes to invest in the rest of our homes

| 7 To what extent do you agree or disagree that the council should sell empty properties that are expensive to repair or maintain to raise more money to make homes warm, dry and safe? <br> PLEASE CHOOSE ONE OPTION |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Strongly agree | Tend to agree | Neither agree nor disagree | Tend to disagree | Strongly disagree | Don't know |
|  |  |  |  |  |  |

We want to make sure we deliver services fairly and make sure that people using our services are not discriminated against because of their ethnicity, disability, gender, sexual orientation,


 shared with anyone else in a way that you could be personally identified, without your written consent.
This part of the questionnaire is optional

Question 5 - Early wins

| 5 | To what extent do you agree or disagree with the following |
| :--- | :--- | :--- | :--- |
| statement? |  |
| The council should prioritise carrying out works to the larger |  |
| number of homes needing less work to make them warm, dry |  |
| and safe, meaning those needing more work may have to wait |  |
| longer. |  |
| PLEASE CHOOSE ONE OPTION |  |

Question 6 is about whether you think the council should prioritise work on other things that are not included in the decent homes standard

| 6 | Of the following types of work, which do you consider to be the three <br> most important? <br> PLEASE CHOOSE UP TO THREE OPTIONS |  |  |
| :--- | :--- | :--- | :--- |
| Lifts | $\square$ | Energy savings | $\square$ |
| Fire safety | $\square$ | District heating | $\square$ |
| Security - door entry | $\square$ | Estate gardens/landscaping | $\square$ |
| Security - CCTV | $\square$ |  |  |


| 4Disability <br> Does anyone in your household have any long-term illness, <br> heath problems or disability, which liimits their daily <br> activities or the work you can do, including any problems <br> that are due to old age? |
| :--- |
| $\square$ Yes |
| $\square$ |
| $\square$ | Prefer not to say $\quad \square \quad . \quad$.


| 5 | Sexual orientation |  |  |
| :--- | :--- | :--- | :--- |
| $\square$ | Bisexual | $\square$ | Lesbian |
| $\square$ | Gay man | $\square$ | Other |
| $\square$ | Heterosexual <br> Istraight | $\square$ | Prefer not to say |


| 6 | Religion/beliefs |  |  |
| :--- | :--- | :--- | :--- |
| $\square$ | Agnostic | $\square$ | Jewish |
| $\square$ Atheist | $\square$ | Muslim |  |
| $\square$ Buddhist | $\square$ | Sikh |  |
| $\square$ Christian (all | $\square$ | Other |  |
| $\square$ denominations) | $\square$ | Prefer not to say |  |
| $\square$ | Hindu | $\square$ |  |

Thank you for completing the questionnaire. Please return your form in the prepaid envelope provided.
Your service, your choice - Southwark Council
Unit 4

London Road
Kent BR8 8DE
Address:

| 2 | Gender |
| :--- | :--- |
| $\square$ | Female |
| $\square$ | Transgender |
| $\square$ | Prefer not to say |
|  |  |
| 3 | Ethnicity |
| White |  |
| $\square$ | White British |
| $\square$ | White Irish |
| $\square$ | Gypsy/Romany/lrish Traveller |
| $\square$ | Any other white background |
| Mixed |  |
| $\square$ | White and Black Caribbean |
| $\square$ | White and Black African |
| $\square$ | White and Asian |
| $\square$ | Any other mixed background |
| Asian or Asian British |  |
| $\square \square$ | Indian |
| $\square$ | Pakistani |
| $\square$ | Bangladeshi |
| $\square$ | Any other Asian background |
| Black or Black British |  |
| $\square$ | Caribbean |
| $\square$ | African |
| $\square$ | Any other Black background |
| Chinese |  |
| $\square$ | Chinese |
| $\square$ | Any other Chinese background |
| Other ethnic group |  |
| $\square$ | Any other ethnic group |
| Prefer not to say |  |
| $\square$ | Prefer not to say |

Analysis of Your Service, Your Choice Survey

## Introduction

The 'Your service, your choice consultation - Investing in Housing' postal survey was distributed to 51,700 households in the borough including tenants, homeowners paying service charges and properties managed by Tenant Management Organisations. The survey sought residents' views on a range of issues relating to investment in housing. The survey was distributed on 28 February with the closing date of 22 March 2011.

Residents were asked to complete seven questions relating to: investment in housing generally; the prioritisation of works aimed at making homes warm, dry and safe to meet decent homes standards; the importance of other major works elements and the generation of additional resources through the sale of empty homes.

## Profile of respondents

$6,477(12 \%)$ of the 51,700 households surveyed submitted a response of which $5,332(82 \%)$ were tenants and $1,143(18 \%)$ were homeowners, (tenure of 2 respondents not known). A detailed profile of all respondents is attached in the Appendix.

## Methodology

To encourage participation and assist with any queries regarding the survey, a covering letter was sent with each survey form giving details of drop-in sessions to be held between 7-10 March, one at each of the eight Area Housing Offices. A minimum of two officers were present at each session to provide information or assistance with the completion of the survey. Ten forms were handed in which were included in the overall survey results. The survey questionnaire also included details of a prize draw.

Responses to the survey were returned to the independent market research company where the completed questionnaires were checked, scanned and the results collated. The collated results were delivered to Southwark Council in spreadsheet format and the questionnaires delivered in both scanned file format and original hard copy.

The Council carried out a random quality check to verify the accuracy of the collated results. Around $2.5 \%$ of the completed questionnaires were checked, line by line, against the collated data. This indicated a very high level of accuracy for the main survey questions but highlighted an issue with the recording of some of the diversity monitoring information. The market research company quickly identified a simple coding error and the problem was resolved. A further random quality check on the corrected data, including some targeted checking of the diversity monitoring records enabled the Council to verify the accuracy of the collated data and sign it off for analysis.

Where respondents provided conflicting answers to a question (for example indicating that they both agreed and disagreed with a statement) the response to that question was deemed invalid and excluded from the survey results. Questions 1 and 6 asked respondents to choose up to three options but 76 (1\%) respondents chose more than three for question 1 and 41 ( $0.6 \%$ ) chose more than three for question 6. These responses to the questions were deemed invalid and excluded from the survey results. The combination of two anonymous responses and a small margin of error within the process, accounts for minor variations within the results.
For ease of reading, the percentages quoted in this report have been rounded up or down to the nearest whole number. However, the report states the actual number and relevant base number from which the percentage has been calculated.

The results of the survey are provided below:

## Question 1 - Finding out which Decent Homes works are most important to you

Of the following parts of a property or block, which do you consider to be the three most important?

Respondents could choose up to three of the options listed. A breakdown of all responses is provided below which shows that heating ( $66 \%$ ), windows ( $42 \%$ ) and kitchens $(40 \%)$ are considered the three most important elements of decent homes work by respondents overall. These were closely followed by front doors and bathrooms/WCs, each selected by $39 \%$ of all respondents. The emphasis on the importance of heating is likely to have been influenced by the very cold weather being experienced during the consultation period.

| Elements of work | Overall Survey |  | Tenants | Homeowners |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Heating | 4,282 | $66 \%$ | 3,608 | $68 \%$ | 675 | $59 \%$ |
| Windows | 2,750 | $42 \%$ | 2,196 | $41 \%$ | 555 | $49 \%$ |
| Kitchens | 2,590 | $40 \%$ | 2,405 | $45 \%$ | 186 | $16 \%$ |
| Front Doors | 2,523 | $39 \%$ | 2,144 | $40 \%$ | 381 | $33 \%$ |
| Bathrooms/ WCs | 2,501 | $39 \%$ | 2,283 | $43 \%$ | 219 | $19 \%$ |
| Walls, roofs \& chimney | 2,339 | $36 \%$ | 1,596 | $30 \%$ | 744 | $65 \%$ |
| Rewiring | 1,381 | $21 \%$ | 1,010 | $19 \%$ | 371 | $32 \%$ |

Base:
6,477 - All respondents
5,332 - Tenants
1,143-Homeowners
2 - Anonymous (included in overall results but unable to attribute to tenants or homeowners)
The ranking of the three most important elements differs when considered by tenure as follows:
Tenants - Heating (68\%), Kitchens (45\%) and Bathrooms/WCs (43\%)
Homeowners - Walls, roofs and chimney (65\%), Heating (59\%) and Windows (49\%)
Smaller proportions of homeowners selected bathrooms/WCs (19\%) and kitchens ( $16 \%$ ), compared to $43 \%$ and $45 \%$ respectively for tenants. These findings are likely to be influenced by the fact that internal decent homes works such as kitchens, bathrooms/WCs and are only carried out to tenanted properties, whereas structural external works such as walls, roofs and chimney and windows would be carried out to homeowner properties. Rewiring was selected by $32 \%$ of homeowners compared to only $19 \%$ of tenant respondents.

## Question 2 - Investing in more

To what extent do you agree or disagree with the following statement?
The Council should spend less money on each property meaning more homes receive works to a lower standard, rather than spending more money on a smaller number of homes.

The responses to Question 2 are as set out below:

| Response | Overall Survey |  | Tenants |  | Homeowners |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Strongly agree | 729 | 11\% | 552 | 10\% | 177 | 15\% |
| Tend to agree | 1,260 | 19\% | 988 | 19\% | 272 | 24\% |
| Neither agree nor disagree | 1,030 | 16\% | 864 | 16\% | 168 | 15\% |
| Tend to disagree | 1,157 | 18\% | 939 | 18\% | 218 | 19\% |
| Strongly disagree | 1,660 | 26\% | 1,414 | 27\% | 246 | 22\% |
| Don't know | 539 | 8\% | 493 | 9\% | 46 | 4\% |
| Did not answer | 102 | 2\% | 82 | 2\% | 16 | 1\% |

Base:
6,477 - All respondents
5,332 - Tenants
1,143 - Homeowners
2 - Anonymous (included in overall results but unable to attribute to tenants or homeowners)


Base: 6,477

- As indicated above, 1,660 (26\%) of respondents strongly disagreed with this statement
- Overall, a total of 2,817 (43\%) of respondents tended to disagree or strongly disagreed, whereas 1,989 (31\%) tended to agree or strongly agreed
- 641 ( $10 \%$ ) of respondents either indicated "don't know" or did not answer this question with most selecting "don't know."

Some $27 \%$ of tenant respondents strongly disagreed with the statement compared to $22 \%$ of homeowners. Correspondingly, a larger proportion of homeowner respondents, $39 \%$, either tended to agree or strongly agreed, compared to $29 \%$ for tenant respondents.

## Question 3 - Tackling the worst properties first

To what extent do you agree or disagree with the following statement?
The Council should prioritise carrying out works to the smaller number of homes needing most work to make them warm, dry and safe meaning that those needing less work may have to wait longer.

The following table and chart show the findings for Question 3.

| Response | Overall Survey |  | Tenants |  | Homeowners |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Strongly agree | 1,464 | $\mathbf{2 3 \%}$ | 1,230 | $\mathbf{2 3 \%}$ | 234 | $\mathbf{2 0 \%}$ |
| Tend to agree | 2,377 | $\mathbf{3 7 \%}$ | 1,878 | $\mathbf{3 5 \%}$ | 500 | $\mathbf{4 4 \%}$ |
| Neither agree nor |  |  |  |  |  |  |
| disagree | 817 | $\mathbf{1 3 \%}$ | 710 | $\mathbf{1 3 \%}$ | 107 | $\mathbf{9 \%}$ |
| Tend to disagree | 742 | $\mathbf{1 1 \%}$ | 610 | $\mathbf{1 1 \%}$ | 132 | $\mathbf{1 2 \%}$ |
| Strongly disagree | 705 | $\mathbf{1 1 \%}$ | 571 | $\mathbf{1 1 \%}$ | 134 | $\mathbf{1 2 \%}$ |
| Don't know | 274 | $\mathbf{4 \%}$ | 251 | $\mathbf{5 \%}$ | 23 | $\mathbf{2 \%}$ |
| No answer | 97 | $\mathbf{1 \%}$ | 82 | $\mathbf{2 \%}$ | 13 | $\mathbf{1 \%}$ |

## Base:

6,477 - All respondents
5,332 - Tenants
1,143 - Homeowners
2 - Anonymous (included in overall results but unable to attribute to tenants or homeowners)


Base: 6,477

- Some 2377 (37\%) respondents indicated that they tended to agree with the statement
- Overall $3,841(59 \%)$ respondents either tended to agree or strongly agreed, compared to $1,447(22 \%)$ who tended to disagree or strongly disagreed
- 371 (6\%) of respondents selected "don't know" or did not answer this question.
$58 \%$ of tenant and $64 \%$ of homeowner respondents tended to agree or strongly agreed with the statement that the Council should prioritise works to the smaller number of homes needing the most work. The proportions of tenant and homeowner respondents who tended to disagree or disagreed with the statement were similar at $22 \%$ for tenants and $24 \%$ for homeowner respondents.


## Question 4 - Repair rather than replacement

To what extent do you agree or disagree with the following statement?
The Council should bring more homes up to decent homes standard in a shorter time by carrying out repairs rather than replacing items such as kitchens, bathrooms and windows, which would take longer.

The following table and chart illustrate the findings for this question.

| Response | Overall Survey |  | Tenants |  |  | Homeowners |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | :---: |
| Strongly agree | 1,424 | $\mathbf{2 2 \%}$ | 1,098 | $\mathbf{2 1 \%}$ | 326 | $\mathbf{2 9 \%}$ |  |
| Tend to agree | 1,780 | $\mathbf{2 7 \%}$ | 1,359 | $\mathbf{2 5 \%}$ | 421 | $\mathbf{3 7 \%}$ |  |
| Neither agree nor disagree | 740 | $\mathbf{1 1 \%}$ | 626 | $\mathbf{1 2 \%}$ | 114 | $\mathbf{1 0 \%}$ |  |
| Tend to disagree | 1,073 | $\mathbf{1 7 \%}$ | 929 | $\mathbf{1 7 \%}$ | 144 | $\mathbf{1 3 \%}$ |  |
| Strongly disagree | 1,158 | $\mathbf{1 8 \%}$ | 1,053 | $\mathbf{2 0 \%}$ | 106 | $\mathbf{9 \%}$ |  |
| Don't know | 216 | $\mathbf{3 \%}$ | 198 | $\mathbf{4 \%}$ | 18 | $\mathbf{2 \%}$ |  |
| No answer | 86 | $\mathbf{1 \%}$ | 69 | $\mathbf{1 \%}$ | $\mathbf{1 4}$ | $\mathbf{1 \%}$ |  |

Base:
6,477 - All respondents
5,332 - Tenants
1,143-Homeowners
2 - Anonymous (included in overall results but unable to attribute to tenants or homeowners)


Base: 6,477

- Overall, $1,780(27 \%)$ of respondents indicated that they tended to agree with the above statement
- Nearly half of all respondents, 3,204 (49\%) either tended to agree or strongly agreed, compared to $2,231(34 \%)$ who tended to disagree or strongly disagreed
- $302(5 \%)$ of respondents indicated "don't know" or did not answer this question.

A smaller proportion of tenant respondents tended to agree or strongly agreed with the statement compared to the homeowner respondents, $46 \%$ of tenant respondents compared to $66 \%$ of homeowners. Correspondingly, a higher proportion of tenants, $37 \%$, tended to disagree or strongly disagreed, compared to $22 \%$ of homeowner respondents. These findings are likely to be influenced by the fact that internal decent homes works such as kitchens, bathrooms/WCs and are only carried out to tenanted properties, whereas structural external works such as windows would be carried out to homeowner properties.

## Question 5 - Early wins

To what extent do you agree or disagree with the following statement? The Council should prioritise carrying out works to the larger number of homes needing less work to make them warm, dry and safe, meaning those needing more work may have to wait longer.

The following table and chart set out the responses to this question.

| Response | Overall Survey |  | Tenants |  | Homeowners |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Strongly agree | 885 | $\mathbf{1 4 \%}$ | 734 | $\mathbf{1 4 \%}$ | 152 | $\mathbf{1 3 \%}$ |
| Tend to agree | 1,614 | $\mathbf{2 5 \%}$ | 1,296 | $\mathbf{2 4 \%}$ | 318 | $\mathbf{2 8 \%}$ |
| Neither agree nor |  |  |  |  |  |  |
| disagree | 945 | $\mathbf{1 5 \%}$ | 788 | $\mathbf{1 5 \%}$ | 157 | $\mathbf{1 4 \%}$ |
| Tend to disagree | 1,325 | $\mathbf{2 0 \%}$ | 1,056 | $\mathbf{2 0 \%}$ | 269 | $\mathbf{2 4 \%}$ |
| Strongly disagree | 1,285 | $\mathbf{2 0 \%}$ | 1,091 | $\mathbf{2 0 \%}$ | 195 | $\mathbf{1 7 \%}$ |
| Don't know | 287 | $\mathbf{4 \%}$ | 257 | $\mathbf{5 \%}$ | 30 | $\mathbf{3 \%}$ |
| No answer | 136 | $\mathbf{2 \%}$ | 110 | $\mathbf{2 \%}$ | 22 | $\mathbf{2 \%}$ |

Base:
6,477 - All respondents
5,332 - Tenants
1,143 - Homeowners
2 - Anonymous (included in overall results but unable to attribute to tenants or homeowners)


Base: 6,477

- A quarter of all respondents, 1,614 , tended to agree with the statement
- Overall, $2,499(39 \%)$ tended to agree or strongly agreed with the statement compared to $2,610(40 \%)$ of respondents who either tended to disagree or strongly disagreed
- 423 respondents ( $7 \%$ ) indicated "don't know" or did not answer this question.

Looking at the findings for each tenure group, for both tenant and homeowner respondents, the responses were fairly evenly split between those who tended to agree or strongly agreed and those who tended to disagree or strongly disagreed.

## Question 6 is about whether you think the Council should prioritise work on other things that are not included in the Decent Homes standard.

Of the following types of work, which do you consider to be the three most important?
Respondents could choose up to three of the options listed. The table below gives the percentages of respondents who selected each of the options.

| Types of work | Overall Survey |  | Tenants |  | Homeowners |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Fire Safety | 4,558 | $\mathbf{7 0 \%}$ | 3,745 | $\mathbf{7 0 \%}$ | 814 | $\mathbf{7 1 \%}$ |
| Security - Door Entry | 3,549 | $\mathbf{5 5 \%}$ | 2,925 | $\mathbf{5 5 \%}$ | 625 | $\mathbf{5 5 \%}$ |
| Security - CCTV | 2,617 | $\mathbf{4 0 \%}$ | 2,261 | $\mathbf{4 2 \%}$ | 358 | $\mathbf{3 1 \%}$ |
| Lifts | 2,572 | $\mathbf{4 0 \%}$ | 2,175 | $\mathbf{4 1 \%}$ | 399 | $\mathbf{3 5 \%}$ |
| Energy Savings | 2,151 | $\mathbf{3 3 \%}$ | 1,642 | $\mathbf{3 1 \%}$ | 510 | $\mathbf{4 5 \%}$ |
| District Heating | 2,047 | $\mathbf{3 2 \%}$ | 1,776 | $\mathbf{3 3 \%}$ | $\mathbf{2 7 2}$ | $\mathbf{2 4 \%}$ |
| Estate gardens/ landscaping | 780 | $\mathbf{1 2 \%}$ | 551 | $\mathbf{1 0 \%}$ | $\mathbf{2 3 1}$ | $\mathbf{2 0 \%}$ |

## Base:

6,477 - All respondents
5,332 - Tenants
1,143-Homeowners
2 - Anonymous (included in overall results but unable to attribute to tenants or homeowners)
Fire safety and security works were the most selected types of work: $70 \%$ of all respondents selected Fire Safety works, followed by Security-Door Entry (55\%), with Security-CCTV (40\%) and lifts (40\%) joint third.

Tenant respondents also prioritised Fire Safety works (70\%) followed by SecurityDoor Entry ( $55 \%$ ) and Security-CCTV ( $42 \%$ ). The first and second choices for homeowners followed the same order, although their third choice differed with $45 \%$ selecting Energy Savings.

## Question 7 - Raising money from the sale of empty council homes to invest in the rest of our homes

To what extent do you agree or disagree that the Council should sell empty properties that are expensive to repair or maintain to raise more money to make homes warm, dry and safe?

The following table and chart show a breakdown of responses to this question.

| Response | Overall Survey |  | Tenants |  | Homeowners |  |
| :--- | ---: | ---: | :---: | ---: | ---: | ---: |
| Strongly agree | 2,065 | $\mathbf{3 2 \%}$ | 1,566 | $\mathbf{2 9 \%}$ | 499 | $\mathbf{4 4 \%}$ |
| Tend to agree | 1,837 | $\mathbf{2 8 \%}$ | 1,478 | $\mathbf{2 8 \%}$ | 359 | $\mathbf{3 1 \%}$ |
| Neither agree nor |  |  |  |  |  | $\mathbf{7 \%}$ |
| disagree | 709 | $\mathbf{1 1 \%}$ | 632 | $\mathbf{1 2 \%}$ | 77 | $\mathbf{6 \%}$ |
| Tend to disagree | 595 | $\mathbf{9 \%}$ | 532 | $\mathbf{1 0 \%}$ | 63 | $\mathbf{9 \%}$ |
| Strongly disagree | 810 | $\mathbf{1 3 \%}$ | 703 | $\mathbf{1 3 \%}$ | 108 | $\mathbf{2 \%}$ |
| Don't know | 339 | $\mathbf{5 \%}$ | 317 | $\mathbf{6 \%}$ | 23 | $\mathbf{1 \%}$ |
| No answer | 122 | $\mathbf{2 \%}$ | 104 | $\mathbf{2 \%}$ | 14 | $\mathbf{1 4}$ |

Base:
6,477 - All respondents
5,332 - Tenants
1,143 - Homeowners
2 - Anonymous (responses included in overall result but unable to attribute to tenants or homeowners)


Base: 6,477

- Overall, 2065 respondents ( $32 \%$ ), nearly a third, strongly agreed with the statement
- $3,902(60 \%)$ of respondents tended to agree or strongly agreed, compared to 1,405 (22\%) who tended to disagree or strongly disagreed
- 461 (7\%) of respondents indicated "don't know" or did not answer this question.

More than half, $57 \%$, of tenant respondents tended to agree or strongly agreed with the Council raising money from the sale of empty properties. This proportion was higher for homeowner respondents at $75 \%$. $23 \%$ of tenant respondents tended to disagree or strongly disagreed with the statement, compared to $15 \%$ of homeowners.

## Analysis of Question 1 and Question 6 responses based on Decency status

The data for Question 1 were further analysed according to whether or not the property was decent or non-decent (as at $28^{\text {th }}$ February 2011). The decency status of 1,143 homeowner properties is not recorded. The following table presents the findings for tenanted properties, and includes the overall survey findings for reference. The decency status of 67 tenanted properties was not available at the time of writing this report.

| Q1 Residents were asked to select 3 elements of decent homes works which they considered most important |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Overall Survey |  | Decent (tenanted) |  | Non-Decent (tenanted) |  |
| Heating | 4,282 | 66\% | 2,457 | 69\% | 1,094 | 65\% |
| Windows | 2,750 | 42\% | 1,400 | 39\% | 760 | 45\% |
| Kitchens | 2,590 | 40\% | 1,579 | 44\% | 799 | 47\% |
| Front Doors | 2,523 | 39\% | 1,462 | 41\% | 655 | 39\% |
| Bathrooms/ WCs | 2,501 | 39\% | 1,504 | 42\% | 740 | 44\% |
| Walls, roofs \& chimney | 2,339 | 36\% | 1,115 | 31\% | 470 | 28\% |
| Rewiring | 1,381 | 21\% | 670 | 19\% | 333 | 20\% |

## Base:

6,477 - Overall survey (All respondents - tenants and homeowners)
3,578 - Decent (tenant respondents living in decent properties)
1,687 - Non -Decent (tenant respondents living in non decent property)
2 - Anonymous (responses included in overall result but unable to attribute to tenants or homeowners)

The three elements of decent homes works considered to be most important by respondent category are as follows:

## Overall survey:

Decent (tenanted):
Non-Decent (tenanted):

Heating (66\%), Windows (42\%), Kitchens (40\%)
Heating (69\%), Kitchens (44\%), Bathrooms/WCs (42\%)
Heating (65\%), Kitchens (47\%), Windows (45\%)

Heating and Kitchens are in the top three for all categories of respondents above. Looking at the decent and the non-decent categories, there are some differences e.g. Heating was selected as one of the three most important elements of decent homes works by $69 \%$ of tenant respondents in decent homes, compared to $65 \%$ of tenant respondents in non-decent homes. 39\% of those in decent homes indicated that Windows were one of the most important elements of decent homes works, compared to $45 \%$ of tenant respondents in non-decent homes.

The data for Question 6 were also further analysed by whether or not the property was decent or non-decent (as at $28^{\text {th }}$ February 2011). As before, the following table presents the findings for tenanted properties as the decency status of the 1,143 homeowner properties is not recorded. Again, the table includes the overall survey findings for reference. In addition the decency status of 67 tenanted properties was not available at the time of writing this report.

| Q6 Residents were asked to select 3 elements of works which the Council should prioritise outside of Decent Homes works |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Overall Survey |  | Decent (tenanted) |  | Non-Decent (tenanted) |  |
| Fire Safety Works | 4,558 | 70\% | 2,533 | 71\% | 1,163 | 69\% |
| Security - Door Entry | 3,549 | 55\% | 1,976 | 55\% | 911 | 54\% |
| Security - CCTV | 2,617 | 40\% | 1,520 | 42\% | 713 | 42\% |
| Lifts | 2,572 | 40\% | 1,451 | 41\% | 691 | 41\% |
| Energy Savings | 2,151 | 33\% | 1,121 | 31\% | 502 | 30\% |
| District Heating | 2,047 | 32\% | 1,100 | 31\% | 647 | 38\% |
| Estate gardens/ landscaping | 780 | 12\% | 368 | 10\% | 179 | 11\% |

Base:
6,477 - Overall survey (All respondents - tenants and homeowners)
3,578 - Decent (tenant respondents in decent properties)
1,687 - Non-Decent (tenant respondents living in non decent property)
2 - Anonymous (responses included in overall result but unable to attribute to tenants or homeowners)

The priority elements outside of decent homes works selected by respondent category were as follows:
Overall survey:
Decent (tenanted)
Non-Decent (tenanted)

Fire Safety Works (70\%), Security-Door Entry (55\%), Security-CCTV (40\%) and Lifts (40\%)
Fire Safety Works (71\%), Security-Door Entry (55\%) and Security-CCTV (42\%)
Fire Safety Works (69\%), Security-Door Entry (54\%) and Security-CCTV (42\%)

The findings for both the decent and non-decent respondent categories are similar to the findings for all respondents overall, with Fire Safety Works and Security Works being ranked highly for all respondent categories. When looking at the findings for respondents by decency status, District Heating was selected by $38 \%$ of tenant respondents in non-decent properties, compared to $31 \%$ of tenants in decent properties and $32 \%$ of all respondents.

## Analysis of Question 1 and Question 6 responses based on residence in a block with a Lift or District Heating

The data for Question 1 were further analysed by whether or not the property was in a lifted block or had district heating (all tenures). The figures are presented in the following table which also includes the findings for all respondents for reference.

| Heating | Overall Survey |  | All in Lifted Blocks |  | All with District Heating |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 4,282 | 66\% | 1,574 | 67\% | 1089 | 72\% |
| Windows | 2,750 | 42\% | 940 | 40\% | 602 | 40\% |
| Kitchens | 2,590 | 40\% | 1,012 | 43\% | 646 | 43\% |
| Front Doors | 2,523 | 39\% | 975 | 41\% | 566 | 38\% |
| Bathrooms/ WCs | 2,501 | 39\% | 1,014 | 43\% | 649 | 43\% |
| Walls, roofs \& chimney | 2,339 | 36\% | 709 | 30\% | 435 | 29\% |
| Rewiring | 1,381 | 21\% | 469 | 20\% | 302 | 20\% |

Base:
6,477 - All respondents
2,363 - Respondents in block with a lift
1,505 - Respondents in a block with district heating
The three most important elements of decent homes works selected by respondent category were as follows:
Overall survey: $\quad$ Heating (66\%), Windows (42\%) and Kitchens (40\%)
All in Lifted blocks: Heating (67\%), Kitchens (43\%) and Bathrooms/WCs (43\%)
All with District Heating: Heating (72\%), Kitchens (43\%) and Bathrooms/WCs (43\%)
All groups of respondents included Heating and Kitchens in their top three choices. Some $72 \%$ of those with district heating selected Heating as one of the three most important types of decent homes works to be prioritised compared to $66 \%$ for all respondents overall. Also, $29 \%$ of those with district heating and $30 \%$ of those in lifted properties selected Walls, roofs and chimney as one of the most important types of work to be prioritised, compared to $36 \%$ of respondents overall.

The data for Question 6 were also further analysed by whether or not the property was in a lifted block or had district heating. The figures are presented in the following table which also includes the findings for all respondents.

| Q6 - Residents were asked to select 3 elements of works which the Council should prioritise outside of Decent Homes works |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Overall | urvey | All in Lifted Blocks |  | All with District Heating |  |
| Fire Safety Works | 4,558 | 70\% | 1,598 | 68\% | 1039 | 69\% |
| Security - Door Entry | 3,549 | 55\% | 1,360 | 58\% | 780 | 52\% |
| Security - CCTV | 2,617 | 40\% | 927 | 39\% | 598 | 40\% |
| Lifts | 2,572 | 40\% | 1,506 | 64\% | 629 | 42\% |
| Energy Savings | 2,151 | 33\% | 559 | 24\% | 356 | 24\% |
| District Heating | 2,047 | 32\% | 644 | 27\% | 763 | 51\% |
| Estate gardens/ landscaping | 780 | 12\% | 190 | 8\% | 151 | 10\% |

## Base:

6,477 - All respondents
2,363 - Respondents in block with a lift
1,505 - Respondents in a block with District Heating
The priority elements outside of decent homes works selected by respondent category were as follows:
Overall survey: Fire Safety Works (70\%), Security-Door Entry (55\%), and Security-CCTV (40\%) and Lifts (40\%)
All in Lifted Blocks: Fire Safety Works (68\%), Lifts (64\%), Security-Door Entry (58\%)
All with District Heating: Fire Safety Works (69\%), Security-Door Entry (52\%) and District Heating (51\%)

For all three categories, Fire Safety and Security-Door Entry works ranked in the top three. The table above shows that, not surprisingly, those living in lifted blocks were more likely to select Lifts as one of the work types which should be prioritised, 64\% compared to $40 \%$ overall. Likewise, $51 \%$ of those with district heating indicated that District Heating was a priority compared to $32 \%$ overall.

Profile of respondents in comparison with wider Southwark Population

| Age | No. of Respondents | \% | Southwark Population Age Structure <br> (ONS mid-year estimate 2009) \% |
| :---: | :---: | :---: | :---: |
| 16-24 | 108 | 1.66 | 14 (15-24) |
| 25-34 | 553 | 8.53 | 3 |
| 35-44 | 1109 | 17.12 | $\int 41.80$ (25-44) |
| 45-54 | 1287 | 19.87 |  |
| 55-59 | 547 | 8.44 | 17.90 (45-64) |
| 60-64 | 590 | 9.10 |  |
| 65-74 | 774 | 11.94 | 4.50 |
| 75-84 | 639 | 9.86 |  |
| 85+ | 159 | 2.45 | 〕 4.30 (75+) |
| Prefer not to say <br> No answer or invalid response | $\begin{aligned} & 284 \\ & 427 \end{aligned}$ | $\begin{aligned} & 4.38 \\ & 6.59 \end{aligned}$ | - |
| No answer or invalid response | $427$ | $6.59$ | - |


| Gender | No. of Respondents | \% | Southwark Population Gender <br> (ONS mid-year estimate 2009) \% |
| :---: | :---: | :---: | :---: |
| Female | 3576 | 55.21 | 48.80 |
| Male | 2503 | 38.64 | 51.19 |
| Transgender | 5 | 0.07 | - |
| Other | 3 | 0.04 | - |
| Prefer not to say | 68 | 1.04 | - |
| No answer or invalid response | 322 | 4.97 | - |



| Ethnicity | No. of Respondents | \% | Southwark Population Ethnicity (ONS mid-year estimate 2009) |
| :---: | :---: | :---: | :---: |
| White |  |  |  |
| White British | 2820 | 43.53 | 52.60 |
| White Irish | 247 | 3.81 | 2.30 |
| Gypsy/Romany/Irish Traveller | 5 | 0.07 | - |
| Any other white background | 384 | 5.92 | 9.90 |
| Mixed |  |  |  |
| White and Black Caribbean | 43 | 0.66 | 1.10 |
| White and Black African | 43 | 0.66 | 0.80 |
| White and Asian | 16 | 0.24 | 0.80 |
| Any other mixed background | 31 | 0.47 | 1.20 |
| Asian or Asian British |  |  |  |
| Indian | 53 | 0.81 | 3.20 |
| Pakistani | 14 | 0.21 | 0.70 |
| Bangladeshi | 59 | 0.91 | 1.70 |
| Any other Asian background | 47 | 0.72 | 1.00 |
| Black or Black British |  |  |  |
| Caribbean | 521 | 8.04 | 6.40 |
| African | 1206 | 18.61 | 12.20 |
| Any other black background | 65 | 1.00 | 1.60 |
| Chinese |  |  |  |
| Chinese | 54 | 0.83 | 2.90 |
| Any other Chinese background | 17 | 0.26 | $\bigcirc$ |
| Other ethnic group |  |  |  |
| Any other ethnic group | 118 | 1.82 | 1.70 |
| Prefer not to say | 183 | 2.82 | - |
| No answer or invalid response | 551 | 8.50 | - |


| Disability | No. of <br> Respondents | $\%$ | Southwark Households <br> with Limiting Long-Term <br> IIlness <br> (Census 2001 - Key Statistics) |  |
| :--- | :--- | :---: | :---: | :---: |
|  | No | 3572 | 55.14 | (Assumed based on 29.75\% <br> figure below) |
|  | Yes | 2166 | 33.44 | 29.75 |


| Sexual Orientation |  | No. of <br> Respondents | $\%$ | - |
| :--- | :--- | :---: | :---: | :---: |
|  Bisexual 116 <br> 146 1.79 - <br>  Gay man 4228 <br>  22 65.27 <br>  Heterosexual/ Straight 113 <br> 0.33 -  <br>  Lesbian Other 1.74 | - |  |  |  |
|  |  | 720 | 11.11 | - |
|  | Prefer not to say | 1132 | 17.47 | - |
|  | No answer or invalid response |  | - |  |

## Decent Homes Criteria

\(\left.$$
\begin{array}{|l|l|}\hline \begin{array}{l}\text { Criterion A } \\
\text { It meets the } \\
\text { current statutory } \\
\text { minimum } \\
\text { standard for } \\
\text { housing }\end{array} & \begin{array}{l}\text { Dwellings which fail to meet this criterion are those containing one } \\
\text { or more hazards } \\
\text { assessed as serious ('Category 1') under the Housing Health and } \\
\text { Safety Rating System (HHSRS). }\end{array} \\
\hline \begin{array}{l}\text { Criterion B } \\
\text { b) It is in a } \\
\text { reasonable state } \\
\text { of repair }\end{array} & \begin{array}{l}\text { Dwellings which fail to meet this criterion are those where either: } \\
-\quad \text { one or more of the key building components are old and, } \\
\text { because of their condition, need replacing or major repair; } \\
\text { or } \\
\text { two or more of the other building components are old and, } \\
\text { because of their condition, need replacing or major repair. }\end{array}
$$ <br>

(Key building components include external walls, roofs,\end{array}\right\}\)| windows/doors, chimneys, boilers, plumbing, electrics. |
| :--- |
| Other building components include bathrooms and kitchens) |

Two Year Programme: Major Works Commitments 2010-12
Progress update by Scheme
May 2011

## Delivered through Traditional

## Contracts

| Schemes | Work Content | Area | 2010-11 | 2011-12 | Current Status |
| :--- | :--- | :---: | :---: | :---: | :--- |
| Styles House | Internal and External <br> refurbishment | Bor | $\checkmark$ |  | Work completed |
| Pilgrim House | Internal and External <br> refurbishment | Bor | $\checkmark$ |  | Work completed |
| Rochester/Harbledown | Internal and External <br> refurbishment | Bor | $\checkmark$ |  | Work completed |
| Nelson Square Gardens | Internal and External <br> refurbishment | Bor | $\checkmark$ |  | Work completed |
| Rouel Road | Internal and External <br> refurbishment | Ber | $\checkmark$ |  | Work completed |
| St Saviours Estate (la) | Internal and External <br> refurbishment | Ber | $\checkmark$ |  | Work completed |
| Appleshaw House | Internal and External <br> refurbishment | Cam | $\checkmark$ |  | Work completed |
| Grosvenor Terrace and <br> Square | External redecoration <br> and repairs | Cam | $\checkmark$ | Work completed |  |
| Brenchley Gardens | Internal and External | Nun | $\checkmark$ |  | Work completed |


| Pilot <br> Schemes |  | refurbishment |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Kenyon House | Internal and External refurbishment | Wal | $\checkmark$ |  | Work completed |
|  | New Major Works Contracts |  |  |  |  |  |
|  | Rockingham | Internal and External refurbishment | Bor |  | $\checkmark$ | Surveys to start in July Work to commence on site in January 2012 |
|  | Draper House | Internal and External refurbishment | Wal |  | $\checkmark$ | Survey and design completed work to start on site in June 2011 |
|  | Hawkstone Estate (John Kennedy House) | Internal and External refurbishment | Rot |  | $\checkmark$ | Survey and design work completed work to start on site in July 2011 |
|  | St Saviours 2a and 2b | Internal and External refurbishment | Ber |  | $\checkmark$ | Survey and design completed work to start on site in September 2011 |
|  | Manor Estate | Internal and External refurbishment | Ber |  | $\checkmark$ | Survey and design started work to commence on site in November 2011 |
|  | Sceaux Gardens | Internal and External refurbishment | Cam |  | $\checkmark$ | Surveys to start in July work to start on site in January 2012 |
|  | 63-78 Marchwood Close | Internal and External refurbishment | Cam |  | $\checkmark$ | Survey and design completed work to start on site in July 2011 |
|  | Proctor/Flatman/Brisbane | Internal and External refurbishment | Cam |  | $\checkmark$ | Work commenced on site |


| Crystal Court | External <br> Refurbishment only | Dul |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :--- |
| Cossall Estate | External <br> Refurbishment only | Nun |  | Survey and design <br> completed work to start <br> on site in July 2011 |  |
| Consort Estate | Internal and External <br> refurbishment | Nun |  | Survey and design <br> completed work to start <br> on site in July 2011 |  |
| Borough-wide street <br> properties | Internal and External <br> refurbishment | Various |  | Surveys to start in July <br> work to commence on <br> site in January 2012 |  |

## APPENDIX 5

Annie Shepperd<br>Chief Executive<br>Southwark

17 February 2011

Dear Annie,

## Decent Homes Backlog Funding Allocations

I am writing to inform you of the outcome of your bid for Decent Homes Backlog funding.
The HCA received bids from 70 council landlords. The bids received had a total value of $£ 2.7 \mathrm{bn}$, against the available budget of $£ 1.6 \mathrm{bn}$, and a relatively even profile of proposed expenditure, against the rising profile of the CSR settlement. We have therefore had to conduct a thorough assessment of the bids, in consultation with DCLG and the Mayor for London, and make some difficult decisions in order to create a programme within the annual budget limits, which has been endorsed by the Housing Minister. Decisions were guided by the criteria set out in our Invitation to Bid, that is:

- need for investment
- value for money and affordability
- capacity to deliver
- dependent match funding
- demonstrated lower costs through early spend.

Most landlords are funded at a reduced level from their bid, or with a delayed profile. Twenty four authorities which submitted a bid have not been funded. Only those authorities which have made a strong case for investment need, proposed an affordable profile, and built in significant savings or excellent value for public expenditure will receive funding close to their bid.

Following assessment we are making the following allocation to your authority:

| $2011 / 12$ | $2012 / 13$ | $2013 / 14$ | $2014 / 15$ | Total |
| :---: | :---: | :---: | :---: | :---: |
| $£ .00$ | $£ 11,250,000.00$ | $£ 15,000,000.00$ | $£ 50,693,599.00$ | $£ 76,943,599.00$ |

A list of all the allocations made is available on our website at http://www.homesandcommunities.co.uk/decenthomes.

Allocations for 2011/12 and 2012/13 are committed expenditure. As outlined in the Invitation to Bid this will be paid through the HRA in 2011/12 and as a downward adjustment to your opening Self Finance debt in 2012/13.

Allocations for 2013/14 and 2014/15 are provisional. Confirmation of these amounts depends on successful delivery by organisations in 2011-13, the continuing availability of capital resources for the programme, and policy decisions of Government and, as appropriate, the Mayor for London. We note that landlords may wish to revise their case for funding as the impacts of Self Financing become clearer. We recognise that appropriate certainty over capital funding for Decent Homes Backlog works is an important issues for authorities in taking up the new Self Financing settlement.

Allocations for 2013-15 will be confirmed as part of that settlement. We have noted where bidders applied for funding beyond 2011-15.

If your bid included a case for funding on specific elements of stock (using the Worksheet G facility), the allocation above includes any investment made for that stock. It will be up to you to decide how to apply the funding received. However, we would be happy to discuss with you how the allocation was derived from your main bid and Worksheet G elements. Funding has been made available for capital works that help stock to reach the Decent Homes Standard; it should not be used for other purposes (for example where stock is already at that Standard).

My staff will be in contact with you shortly to discuss confirming your profile of homes to be made decent through this allocation and future monitoring arrangements. We will want to ensure consistency, and avoid duplication, with BPSA data collections. In cases where bidding authorities noted inaccuracy in their BPSA reports we are holding a note of revised numbers, as will have been discussed with you.

We understand that the amount of available funding will not be sufficient to eliminate the Decent Homes Backlog in local authorities, and that the recently published details of the Self Financing settlement will impact in different ways in different places. If you wish to discuss your allocation, or continuing issues with aspects of your stock, please contact the HCA Executive Director for your area, David Lunts (David.Lunts@hca.gsx.gov.uk).

Decent Homes Backlog allocations reflect a commitment to delivering decent homes within a tight fiscal context. Whilst investment is constrained, the potential to improve the housing and lives of tenants remains. Both Government and individual council landlords will be looking to make the most efficient and effective use of the capital funding available. The HCA will act to support you in this by sharing best practice in procurement, and encouraging transparency over costs. We hope that we can work with you in delivering a successful programme, and if there are aspects of delivery you wish to discuss, please contact us.

## Yours sincerely,



## Pat Richie <br> Chief Executive

Cc: Gerri Scott;
Appendix 6
15 High Investment Needs Estates
 $135487435.5 \% ~ £ 3,491,196 \quad 455$ £ 1,291,754 $£ 4,782,949$ £3,994.50 $\quad £ 2,839.02$ £3,598.91 $£ 3,532.46$ $65940838.1 \% ~ £ 2,211,192470$ £2,337,596 £4,548,788 £5,419.59 £4,973.61 £5,180.85 £ 6,902.56 $\begin{array}{lllllllllll}487 & 475 & 2.5 \% & £ 2,339,618 & 315 & £ 1,509,342 & £ 3,848,960 & £ 4,925.51 & £ 4,791.56 & £ 4,872.10 & £ 7,903.41\end{array}$ $335314 \quad 6.3 \% ~ £ 1,518,707312 £ 2,073,756 \quad £ 3,592,463$ £4,836.65 $£ 6,646.65$ £5,738.76 $£ 10,723.77$ $57425655.4 \% ~ £ 1,284,278 \quad 404 \quad £ 2,139,784 \quad £ 3,424,063 \quad £ 5,016.71 \quad £ 5,296.50 \quad £ 5,187.97 \quad £ 5,965.27$ 660206 68.8\% £ $1,298,312 \quad 312 £ 1,415,482 £ 2,713,793$ £6,302.48 $£ 4,536.80 ~ £ 5,238.98$ £ 4,111.81 $94032365.6 \% ~ £ 1,026,514 \quad 327 \quad £ 1,401,960 \quad £ 2,428,473 \quad £ 3,178.06 \quad £ 4,287.34 \quad £ 3,736.11 \quad £ 2,583.48$ $34921039.8 \% ~ £ 1,843,489169$ £ 531,378 £ 2,374,868 £8,778.52 $£ 3,144.25$ £6,266.14 £ 6,804.78 $\begin{array}{lllllllllll}367 & 147 & 59.9 \% & £ & 796,602 & 251 & £ 1,389,679 & £ 2,186,281 & £ 5,419.06 & £ 5,536.57 & £ 5,493.17\end{array} \quad £ 5,957.17$ $29019831.7 \%$ £ $974,688 \quad 172$ £ $986,300 \quad £ 1,960,989$ £ 4,922.67 $£ 5,734.31$ £5,299.97 $£ 6,762.03$ $42131624.9 \% ~ £ 1,537,627 \quad 44$ £ 214,173 £ 1,751,799 $£ 4,865.91 \quad £ 4,867.56 \quad £ 4,866.11 \quad £ 4,161.04$ $26219426.0 \%$ £ $962,110 \quad 158$ £ 754,637 £ 1,716,747 $£ 4,959.33$ £4,776.18 $£ 4,877.12$ £ 6,552.47 $32923030.1 \% ~ £ ~ 841,296 \quad 222 ~ £ ~ 734,422 ~ £ 1,575,719 \quad £ 3,657.81 \quad £ 3,308.21 \quad £ 3,486.10 \quad £ 4,789.42$ $23017424.3 \%$ £ $790,995 \quad 171$ £ $778,401 £ 1,569,397$ £4,545.95 £4,552.05 £4,548.98 £ 6,823.46

| HRA anticipated resources | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Total £m |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Underspend/unallocated brought forward | 26.5 | 0.7 | 1.4 | 0.7 | 4.4 | 26.5 |
| Capital receipts currently available | 0.0 | 1.9 | 1.9 | 1.9 | 0.0 | 5.6 |
| Capital receipts - projected | 10.0 | 10.0 | 10.0 | 10.0 | 12.8 | 52.8 |
| Capital receipts - projected voids | 8.0 | 8.0 | 8.0 | 8.0 | 5.2 | 37.2 |
| Capital receipts - projected EDE/Hostels | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| E\&C reimbursement | 0.0 | 4.0 | 5.0 | 10.0 | 1.0 | 20.0 |
| General fund contribution to HIP | 0.0 | 5.9 | 5.0 | 0.0 | 0.0 | 10.9 |
| MRA/MRR | 43.7 | 42.0 | 39.6 | 40.1 | 40.1 | 205.4 |
| Revenue contributions | 13.9 | 12.7 | 12.7 | 12.7 | 12.7 | 64.8 |
| Supported borrowing | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Grants/Other funding |  |  |  |  |  |  |
| Aylesbury programme | 0.3 | 4.3 | 0.0 | 0.0 | 0.0 | 4.6 |
| Energy grants | 0.6 | 0.0 | 0.0 | 0.0 | 0.0 | 0.6 |
| GLA grant: extensions/deconversions | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.1 |
| GLA grant: other | 0.7 | 0.1 | 0.0 | 0.0 | 0.0 | 0.8 |
| HCA grant | 1.2 | 0.0 | 0.0 | 0.0 | 0.0 | 1.2 |
| Insurance | 2.2 | 0.1 | 0.0 | 0.0 | 0.0 | 2.3 |
| New homes bonus | 0.3 | 0.3 | 0.3 | 0.3 | 0.3 | 1.5 |
| Pooled contributions | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Other | 0.3 | 0.0 | 0.0 | 0.0 | 0.0 | 0.3 |
| Backlog funding unconfirmed | 0.0 | 0.0 | 0.0 | 0.0 | 18.0 | 18.0 |
| Totals | 107.7 | 90.0 | 83.9 | 83.7 | 94.5 | 452.6 |
| HRA anticipated allocations | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | Total £m |
| Warm dry and safe | 66.2 | 58.1 | 60.4 | 61.4 | 80.4 | 326.5 |
| Central heating - communal | 3.2 | 1.4 | 1.0 | 1.0 | 1.0 | 7.6 |
| Central heating - individual | 4.3 | 0.0 | 4.8 | 4.8 | 4.8 | 18.7 |
| Energy efficiency (heating plant) | 1.3 | 0.0 | 0.2 | 0.2 | 0.2 | 1.9 |
| Energy efficiency (wall/loft insulation) | 1.1 | 0.2 | 0.0 | 0.0 | 0.0 | 1.3 |
| Entryphones | 0.3 | 0.3 | 0.3 | 0.3 | 0.3 | 1.5 |
| Fire safety | 16.2 | 2.1 | 1.1 | 1.1 | 1.1 | 21.6 |
| Lifts | 2.5 | 2.5 | 3.0 | 3.0 | 3.0 | 14.0 |
| Major works | 32.0 | 42.0 | 43.0 | 44.0 | 63.0 | 224.0 |
| Minor voids capitalisation | 3.0 | 3.0 | 3.0 | 3.0 | 3.0 | 15.0 |
| Minor voids WDS works | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 5.0 |
| Rewiring | 1.4 | 3.6 | 2.0 | 2.0 | 2.0 | 11.0 |
| Tanks/tank rooms refurbishment | 0.1 | 1.9 | 1.0 | 1.0 | 1.0 | 5.0 |
| Regeneration | 25.7 | 20.7 | 14.5 | 9.7 | 5.2 | 75.7 |
| Aylesbury phase 1 (incl. PCs) | 5.2 | 9.4 | 9.9 | 2.2 | 0.0 | 26.7 |
| Aylesbury future phases | 0.0 | 0.0 | 0.0 | 5.0 | 4.0 | 9.0 |
| Aylesbury PPM | 4.9 | 2.8 | 0.9 | 0.9 | 0.9 | 10.4 |
| Bermondsey Spa refurbs | 2.0 | 0.1 | 0.0 | 0.0 | 0.0 | 2.1 |
| East Dulwich Estate | 3.5 | 0.9 | 0.0 | 0.0 | 0.0 | 4.4 |
| Elmington | 0.6 | 2.7 | 1.3 | 0.2 | 0.0 | 4.8 |
| Giles Carton Darnay | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Heygate Estate (incl. PCs) | 3.9 | 2.8 | 0.0 | 0.0 | 0.0 | 6.7 |
| Hidden homes | 0.1 | 0.3 | 0.3 | 0.3 | 0.1 | 1.1 |
| Home loss payments | 0.2 | 0.2 | 0.2 | 0.2 | 0.2 | 1.0 |
| Hostel new build | 0.1 | 1.4 | 2.0 | 1.0 | 0.0 | 4.5 |
| Local Authority New Build | 3.1 | 0.1 | 0.0 | 0.0 | 0.0 | 3.2 |
| Maydew House | 1.8 | 0.0 | 0.0 | 0.0 | 0.0 | 1.8 |
| Other programmes | 15.1 | 9.9 | 8.2 | 8.2 | 8.2 | 49.5 |
| Adaptations | 2.5 | 2.5 | 2.0 | 2.0 | 2.0 | 10.9 |
| Capitalisation of scheme management | 1.6 | 1.6 | 1.6 | 1.6 | 1.6 | 8.0 |
| Cash incentive scheme | 0.3 | 0.4 | 0.3 | 0.3 | 0.3 | 1.5 |
| Community Housing Services (hostels) | 1.2 | 1.0 | 0.8 | 0.8 | 0.8 | 4.6 |
| Digital switchover | 1.6 | 1.2 | 0.0 | 0.0 | 0.0 | 2.8 |
| Disposals | 0.5 | 0.5 | 0.5 | 0.5 | 0.5 | 2.5 |
| Fire reinstatement | 2.9 | 0.1 | 0.2 | 0.2 | 0.2 | 3.6 |
| Lakanal/Sumner buy-backs and home loss | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.1 |
| Leasehold/freehold acquisitions | 0.3 | 0.3 | 0.3 | 0.3 | 0.3 | 1.5 |
| Major voids | 1.9 | 1.6 | 1.5 | 1.5 | 1.5 | 8.0 |
| Misc | 0.1 | 0.1 | 0.0 | 0.0 | 0.0 | 0.3 |
| Office accommodation | 0.5 | 0.2 | 0.2 | 0.2 | 0.2 | 1.3 |
| Play areas / environmental | 0.1 | 0.0 | 0.1 | 0.1 | 0.1 | 0.4 |
| Sheltered housing | 1.2 | 0.1 | 0.2 | 0.2 | 0.2 | 1.9 |
| T\&RA halls | 0.3 | 0.3 | 0.5 | 0.5 | 0.5 | 2.1 |
| Totals | 106.9 | 88.6 | 83.1 | 79.3 | 93.8 | 451.8 |
| HRA resources v allocations | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 |  |
| Projected resources | 107.7 | 90.0 | 83.9 | 83.7 | 94.5 |  |
| Projected expenditure | 106.9 | 88.6 | 83.1 | 79.3 | 93.8 |  |
| Net position (cumulative) | 0.7 | 1.4 | 0.7 | 4.4 | 0.8 |  |

Five Year Housing Investment Programme Southwark Council
Asset Management \& Investment Planning
Housing Services Department
160 Tooley Street
London
SE1 2QH
Investment Manager: Ferenc Morath
Version 1.8


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2011/12 and 2012/13

> FRA (Moderate)
Other Carry-Over Schemes
Total:

Notes
Aylesbury
Aylesbury needs extra $£ \mathbf{3 . 6} \mathbf{m}$ for FRA works which will need to come from it's PPM allocation.

| Programme Breakdown | 2011/12 | 2012/13 | 2013/14 (inc. inflation @ 6.33\%) | 2014/15 (inc. Inflation @ 9.5\%) | 2015/16 (inc. Inflation @ 12.22\%) | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Four Squares Security | 0 | 500,000 | 4,500,000 | 0 | 0 | 5,000,000 |
| WDS - FRA Moderate Contingency | 0 | 5,000,000 | 0 | 0 | 0 | 5,000,000 |
| WDS - FRA Substantial Contingency | 0 | 2,500,000 | 0 | 0 | 0 | 2,500,000 |
| Elmington | 0 | 700,000 | 800,000 | 0 | 0 | 1,500,000 |
| WDS - Landlord Obligations (Individual Heating) | 8,110 |  | 4,000,000 | 4,000,000 | 4,000,000 | 20,110,000 |
| WDS - Landlord Obligations (District Heating) | 5,936, |  | 3,661,358 | 4,650,808 | 3,173,500 | 17,421,964 |
| WDS - Landlord Obligations (Electrical Works) | 2,350 |  | 2,300,000 | 2,700,000 | 2,700,000 | 10,050,000 |
| WDS - Landlord Obligations (Lifts) | 5,020, |  | 1,780,000 | 2,500,000 | 1,500,000 | 10,800,000 |
| Contingency | 0 | 1,000,000 | 2,300,000 | 2,900,000 | 4,800,000 | 11,000,000 |
| 2010 - Warm, Dry, Safe (Roofs \& Windows Plus) | 0 | 7,089,145 | 32,959,729 | 34,570,196 | 13,545,509 | 88,164,578 |
| 2011 Warm, Dry, Safe (Roofs Windows Plus) | 0 | 0 | 0 | 0 | 4,283,175 | 4,283,175 |
| 2012-15 Warm, Dry, Safe (Roofs \& Windows Plus) | 0 | 0 | 0 | 0 | 4,945,643 | 4,945,643 |
| 2010 - Warm, Dry, Safe (Non Roofs \& Windows) | 0 | 0 | 0 | 0 | 14,094,237 | 14,094,237 |
| 2011 - Warm, Dry, Safe (Non Roofs \& Windows) | 0 | 0 | 0 | 0 | 1,758,830 | 1,758,830 |
| 2012-15 Warm, Dry Safe (Non Roofs \& Windows) | 0 | 0 | 0 | 0 | 642,285 | 642,285 |
| 2010 Street Properties | 0 | 2,351,096 | 3,218,874 | 5,033,629 | 0 | 10,603,600 |
| 2011-15 Street Properties | 0 | 0 | 0 | 0 | 1,464,291 | 1,464,291 |
| Hawkstone Refurb | 0 | 0 | 0 | 0 | 7,000,000 | 7,000,000 |
| Maydew Refurb | 0 | 0 | 0 | 0 | 11,000,000 | 11,000,000 |
| Sub-Total: | 12,766,298 | 27,790,242 | 55,519,961 | 56,354,633 | 74,907,470 | 227,338,604 |
| Leathermarket | 1,100,000 | 1,100,000 | 1,100,000 | 1,100,000 | 1,100,000 | 5,500,000 |
| Minor Voids Capitalisation | 3,000,000 | 3,000,000 | 3,000,000 | 3,000,000 | 3,000,000 | 15,000,000 |
| Minor Voids WDS Works | 1,000,000 | 1,000,000 | 1,000,000 | 1,000,000 | 1,000,000 | 5,000,000 |
| Total: | 124,32 |  | 60,619,961 | 61,454,633 | 80,007,470 | 326,407,825 |



| Ward | 2011/12 (£) | 2012/13 (£) | 2013/14 (£) | 2014/15 (£) | 2015/16 (£) | TOTAL ( $£$ ) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| BRUNSWICK PARK | 5,463,269 | - | 394,207 | 10,027,513 | 622,136 | 16,507,126 |
| CAMBERWELL GREEN | 2,400,000 | 1,174,002 | 2,768,099 | 5,006,486 | 978,571 | 12,327,159 |
| CATHEDRALS | 110,000 | - |  | 2,761,453 | 3,061,529 | 5,932,982 |
| CHAUCER | 3,178,084 | 1,100,000 | 1,381,148 | 2,462,677 | 3,441,756 | 11,563,666 |
| COLLEGE | 825,000 | - | 108,790 | 116,366 | 2,096,912 | 3,147,068 |
| EAST DULWICH | - | 7,291 | - | 911,779 | 257,528 | 1,176,598 |
| EAST WALWORTH | 745,000 | - | 5,013,632 | 715,864 | 1,567,512 | 8,042,008 |
| FARADAY | 100,000 |  | 19,107,583 | 606,878 | 1,574,297 | 21,388,759 |
| GRANGE | 6,396,594 | - | 500,000 | 5,795,676 | 1,635,034 | 14,327,305 |
| LIVESEY | - | - | 1,546,036 | 1,877,216 | 3,246,891 | 6,670,143 |
| NEWINGTON | 6,100,000 | 8,365,143 | 3,993,067 | 3,297,221 | 1,030,150 | 22,785,582 |
| NUNHEAD | 4,300,000 | 930,470 | 290,455 | - | 4,890,247 | 10,411,173 |
| PECKHAM |  | 54,177 | 590,000 | 556,335 | 5,025,871 | 6,226,382 |
| PECKHAM RYE | - | 399,400 | 166,448 | 16,265 | 1,875,772 | 2,457,886 |
| RIVERSIDE | 100,000 | 500,000 | 6,248,943 | 4,806,487 | 3,345,341 | 15,000,772 |
| ROTHERHITHE | 6,500,000 | - | 88,857 | 68,914 | 21,005,087 | 27,662,857 |
| SOUTH BERMONDSEY | 5,067,779 | - | - | 2,947,992 | 1,957,782 | 9,973,553 |
| SOUTH CAMBERWELL | - | - | 1,112,543 | 915,640 | 578,508 | 2,606,691 |
| SURREY DOCKS | - | - | - | 95,057 | 1,294,988 | 1,390,045 |
| THE LANE | 5,048,494 | 959,759 | 488,453 | 676,956 | 2,685,805 | 9,859,467 |
| VILLAGE | - | - | 891,603 | 305,228 | 292,356 | 1,489,187 |
| Unallocated or B/Wide | 45,101,298 | 19,400,000 | 15,666,358 | 17,250,808 | 18,042,953 | 115,461,417 |
| TOTAL | 124,3 | 5,761 | 60,356,224 | 61,218,812 | 80,507,027 | 326,407,825 |

H

| WDS - Landlord Obligations |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| WDS - Individual Heating Works | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 |  |
| ECON | 4,000,000 | 4,000,000 | 4,000,000 | 4,000,000 | 4,000,000 | To support the capitalisation of heating works undertaken via the term contractors as part of the ECON contract, this currently supports the installation of over 1000 new boilers alone. |
| Tadworth | 110,000 | 0 | 0 | 0 |  | To replace the old, failing communal heating system with individual gas central heating being installed within each property |
| Sub-Total | 4,110,000 | 4,000,000 | 4,000,000 | 4,000,000 | 4,000,00 |  |
| WDS - District Heating Works | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 |  |
| BEMS upgrade | 0 | 0 | 286,358 | 150,808 |  | To update the existing JEL BEMS system with a modern system utilising World Wide Web technology. These system will help reduce the councils respond time to plant and service failures. |
| OCO works | 200,000 | 0 | 0 | 0 |  | Relatively inexpensive works identified by the term contractor and verified by the E\&C inspectorate as assisting in the increased performance and reliability of the boroughs communal heating systems as a whole. All these works relate to communal heating installation |
| Plant pld | 581,298 | 400,000 | 1,000,000 | 1,000,000 | 1,000,00 | To support the capitalisation of plant works undertaken via the term contractors as part of the ECON contract. |
| T Brown works | 320,000 | 0 | 0 | 0 |  | Minor works identified by the term contractor and verified by the E\&C inspectorate as assisting in the increased performance and reliability of the boroughs communal heating systems as a whole. All these works relate to communal heating installations |
| Helen Gladstone Boiler House boiler and burner | 0 | 0 | 0 | 0 |  | To replace the existing communal boiler plant, which has exceeded its life expectancy and parts for the boilers and burners are becoming obsolete. The works will increase the performance and reliability of the system boiler plant |
| Barlow Boiler House boiler and burner | 0 | 0 | 0 | 0 | 195,00 | To replace the existing communal boiler plant, which has exceeded its life expectancy and parts for the boilers and burners are becoming obsolete. The works will increase the performance and reliability of the system boiler plant |
| New Place Boiler Replacement | 0 | 0 | 300,000 | 0 |  | To replace 2 of the existing communal boilers. The existing boilers are over 40 years and well passed their life expectancy. The works will result in the improved performance and efficiency of the communal boiler plant. |
| New Place flow header | 100,000 | 0 | 0 | 0 |  | To modify the design of the New Place communal boiler house flow header. This modification will increase the performance of the boiler house and improve the service provided to each of the systems 10 plant rooms |
| Gilesmead heating | 940,000 | 0 | 0 | 0 |  | To replace the old, failing communal heating system with a modern communal heating and hot water system, providing increased control, reliability and efficiency for both the council and the residents. |
| Stanswood Boiler House boiler and flue | 0 | 0 | 0 | 0 | 64,00 | 0 To replace the 2 communal boilers. Parts for these boilers are now becoming obsolete. |
| Underhill Road Plant Room boiler | 0 | 0 | 0 | 0 |  | To replace the existing communal boiler plant which has exceeded its life expectancy and failures are increasing. The works will increase the performance and reliability of the system boiler plant |
| Heron House Boiler House pump and boiler | 0 | 0 | 0 | 0 | 135,00 | To replace the existing communal boiler plant which has exceeded its life expectancy and failures are increasing. The works will increase the performance and reliability of the system boiler plant |
| Hastings Boiler House boiler and burner | 0 | 0 | 60,000 | 0 |  | To replace the old failing boiler plant. Parts for these boilers and burners are now becoming obsolete. Replacement will increase the reliability and performance of the estates communal heating and hot water system |
| Leontine Boiler House boiler and flue | 0 | 0 | 155,000 | 0 |  | To replace the old failing boiler plant. Parts for these boilers and burners are now becoming obsolete. Replacement will increase the reliability and performance of the estates communal heating and hot water system |
| Neville Boiler House boiler and flue | 0 | 0 | 155,000 | 0 |  | To replace the old failing boiler plant. Parts for these boilers and burners are now becoming obsolete. Replacement will increase the reliability and performance of the estates communal heating and hot water system |
| North Peck Boilers | 0 | 0 | 220,000 | 0 |  | To replace 2 of the old, failing communal boilers, these boilers are over 40 years old and have well exceeded their life expectancy. One boiler was replaced in 2009, however, one further boiler has been condemned and all of the boiler currently in service are in a very poor condition |
| Albert Wescott Boiler House boiler and burner | 0 | 0 | 0 | 0 | 89,00 | To replace the existing communal boiler plant, which has exceeded its life expectancy and parts for the boilers and burners are becoming obsolete. The works will increase the performance and reliability of the system boiler plant |

$\overbrace{}^{2})^{2}$

| WDS - District Heating Works (Cont.) | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Brandon Boiler | 0 | 0 | 300,000 | 0 |  | To replace and/or repair 2 of the existing communal boilers. The existing boilers have suffered from extreme stress due to the poor condition of the estates underground pipe network (completely replaced in 2010/11) which has in tum resulted in unplanned boiler failures leading to service disruption to our residents.. The works will result in the improved performance and efficiency of the communal boiler plant. |
| Conant Boiler House boiler and burner | 0 | 0 | 0 | 0 | 165,000 | To replace the existing communal boiler plant which has exceeded is life expectancy and failures are increasing. The works will increase the performance and reliability of the system boiler plant |
| King Charles Court Boiler House boiler and flue | 0 | 0 | 0 | 0 | 36,000 | To replace the existing communal boiler plant which has exceeded its life expectancy and failures are increasing. The works will increase the performance and reliability of the system boiler plant |
| Kinglake Heating/Boiler | 545,000 | 0 | 60,000 | 0 |  | To replace the old failing boiler plant. Replacement will increase the reliability and performance of the estates communal heating and hot water system |
| Leysdown Boiler House boiler, bumer and flue | 0 | 0 | 0 | 0 | 114,000 | To replace the existing communal boiler plant which has exceeded its life expectancy and failures are increasing. The works will increase the performance and reliability of the system boiler plant |
| Minnow Walk Boiler House boiler and flue | 0 | 0 | 0 | 0 | 42,000 | To replace the existing communal boiler plant which has exceeded its life expectancy and failures are increasing. The works will increase the performance and reliability of the system boiler plant |
| Newington Heating | 800,000 | 0 | 0 | 0 |  | To replace the worst performing section the failing underground communal heating pipe network. Replacement will increase the performance and reliability of the estates communal heating installation |
| Plaxdale Boiler House boiler and flue | 0 | 0 | 0 | 0 | 9,500 | To replace the existing communal boiler plant which has exceeded its life expectancy and failures are increasing. The works will increase the performance and reliability of the system boiler plant |
| Portland Boiler House boiler and flue | 0 | 0 | 0 | 0 | 156,000 | To replace the existing communal boiler plant which has exceeded its life expectancy and failures are increasing. The works will increase the performance and reliability of the system boiler plant |
| Portland St ctls | 100,000 | 0 | 0 | 0 |  | To replace the electrical safety controls within the communal boiler house. This upgrade will nullify the electrical faults currently resulting in unplanned service failures to our residents. |
| Salisbury Heating | 200,000 | 0 | 0 | 0 |  | To install boilers and associated plant within the Salisbury estates plant room, following the decommission of the Heygate estates main communal boiler house. Communal heating and hot water services are currently being supplies via the provision of a temporary oil fired boiler plant. |
| Soane House Boiler House boiler, burnera dn flue | 0 | 0 | 0 | 0 | 52,000 | To replace the existing communal boiler plant which has exceeded its life expectancy and failures are increasing. The works will increase the performance and reliability of the system boiler plant |
| Newington Mains | 0 | 1,750,000 | 625,000 | 0 |  | To replace the remaining sections the failing underground communal heating pipe network. Replacement will increase the performance and reliability of the estates communal heating installation |
| Rouel road Mains | 0 | 0 | 500,000 | 3,500,000 |  | To replace the estates failing underground communal heating pipe network. Replacement will increase the performance and reliability of the estates communal heating installation |
| Acorn Mains | 0 | 0 | 0 | 0 | 1,000,000 | To replace the estates failing underground communal heating pipe network. Replacement will increase the performance and reliability of the estates communal heating installation |
| Sub-Total | 3,786,298 | 2,150,000 | 3,661,358 | 4,650,808 | 3,173,500 |  |
| WDS - Electrical Works | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 |  |
| Elect testing works(FRA) | 1,350,000 | 0 | 1,800,000 | 2,200,000 | 2,200,000 | To carry out essential electrical works which have arisen as a result of FRA electrical tests |
| Electrics EDF | 500,000 | 500,000 | 500,000 | 500,000 | 500,000 | To carryout the essential replacement of communal, lateral electrical wiring and associated equipment. |
| Sub-Total | 1,850,000 | 500,000 | 2,300,000 | 2,700,000 | 2,700,000 |  |
| WDS - Lift Works | 2011/12 | 2012/13 | 2013/14 | 2014/15 | 2015/16 |  |
| Lift Works | 1,680,000 | 1,920,000 | 1,360,000 | 2,500,000 | 1,500,000 | To replace lift parts which have become obsolete, resulting in ever increasing service failures. These works will result in improved lift performance and reliability. |
| Lifts package 42 | 1,000,000 | 0 | 0 | 0 |  | To replace the lifts contained within this package. These lift have been identified as the councils worst performing lifts |
| Lifts 50-53 | 0 | 0 | 280,000 | 0 |  | 0 To undertake minor lift upgrade works to the lifts originally highlighted for major replacement |
| Lift ctirs | 340,000 | 80,000 | 140,000 | 0 |  | To replace failing and obsolete lift controllers. These works will result in improved lift performance and reliability. |
| Sub-Total | 3,020,000 | 2,000,000 | 1,780,000 | 2,500,000 | 1,500,000 |  |
| Total | 12,766,298 | 8,650,000 | 11,741,358 | 13,850,808 | 11,373,500 |  |

WDS (Roofs \& Windows Plus 2010)





## Estate <br> Area

## ROTHERHITHE Total

WALWORTH

Sme
Wnsows Genant Toatl
||||||||| 若

+, Windows Grand Total
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| :--- |

27/05/2011

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\section*{—

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> $\checkmark$,

$$
\begin{aligned}
& \hline \text { 39-42 WANLEY ROAD,WANLEY ROAD } \\
& \hline \text { 9-20 MONCLAR ROAD,MONCLAR ROAD } \\
& \hline \text { Estate Houses or Street Properties }
\end{aligned}
$$


WDS (Roofs Windows Plus 2010-Block)

| Block | Bathroom | Boiler/ Insulation | Chimney | Electrics | Ext. Doors | Ext. Wall Finish | Heating Carcass | Heating | HHSRS | Lintel | Roof Covering | Structure <br> Roof | Windows | Grand Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $10-25$ MCNEIL ROAD,MCNEIL ROAD |  |  |  | $\checkmark$ |  |  |  |  |  |  |  |  | $\checkmark$ |  |
| 1 1-132 FEARNLEY HOUSE,LETTSOM STREET | $\checkmark$ | $\checkmark$ |  | $\checkmark$ |  |  | $\checkmark$ |  | $\checkmark$ |  |  |  | $\checkmark$ |  |
| 1 1-14 FOWLER HOUSE,LETTSOM STREET |  |  |  | $\checkmark$ |  |  |  |  |  |  |  |  |  |  |
| 1-14 WALTERS HOUSE,LETTSOM STREET |  |  |  | $\checkmark$ |  |  |  |  |  |  |  |  | $\checkmark$ |  |
| $\frac{1-16 ~ P E M B U R Y ~ H O U S E, L E T T S O M ~ S T R E E T ~}{\text { 1-1 }}$ |  | $\checkmark$ |  | $\checkmark$ | r |  |  | $\checkmark$ |  |  |  |  | $\checkmark$ |  |
| $\frac{116-130}{} 1$ |  |  |  | $\checkmark$ |  |  |  |  |  |  |  |  | $\checkmark$ |  |
| 1 1-18 CHATHAM HOUSE,LLETTSOM STREET |  |  |  | $\checkmark$ |  |  |  |  |  |  |  |  |  |  |
| $1-24$ SPRINGGFIELD HOUSE,LETTSOM STREET |  | $\checkmark$ |  | $\checkmark$ |  |  |  |  |  |  |  |  | $\checkmark$ |  |
| $\frac{125-151 ~ C A M B E R W E L L ~ G R O V E, C A M B E R W E L L ~ G R O V E ~}{1-28 ~ E D G E C O M B E ~ H O U S E, L E T S O M ~ S T R E T ~}$ |  |  |  | $\stackrel{r}{r}$ |  |  |  |  | $\checkmark$ |  |  |  | $\stackrel{r}{r}$ |  |
| $132-142$ VESTRY ROAD, VESTRY ROAD |  |  |  | $\checkmark$ |  |  |  |  |  |  |  |  |  |  |
| 1.39 HARDEN HOUSE,LETTSOM STREET | $\checkmark$ | $\checkmark$ |  | $\checkmark$ |  |  |  |  |  |  |  |  | $\checkmark$ |  |
| $1-8$ CRASTON HOUSE,LETTSOM STREET |  |  |  | $\checkmark$ |  |  |  |  |  |  |  |  |  |  |
| $\frac{26-61 ~ M C N E I L ~ R O A D, M C N E I L ~ R O A D ~}{\text { a }}$ |  |  |  | $\checkmark$ |  |  |  |  |  |  |  |  | $\stackrel{r}{r}$ |  |
| $90-112$ VESTRY ROAD, VESTRY ROAD |  |  |  | $\checkmark$ |  |  |  |  |  |  |  |  | $\checkmark$ |  |
| Estate Houses or Street Properties | $\checkmark$ | $\checkmark$ |  | $\checkmark$ |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1-123 REDBRIDGE GARDENS,SOUTHAMPTON WAY | $\checkmark$ |  |  | $\checkmark$ |  |  |  |  |  |  |  |  |  |  |
| 1 1-15 DIBDEN HOUSE,SOUTHAMPTON WAY | $\checkmark$ |  |  | $\checkmark$ |  |  | $\checkmark$ |  |  |  |  |  |  |  |
| $1-27$ NETLEY HOUSE,DALWOOD STREET | $\checkmark$ |  |  | $\checkmark$ |  |  |  |  |  |  |  |  | $\checkmark$ |  |
| $\frac{1.42 \text { STANSWOOD GARDENS,SEDGMOOR PLACE }}{1-22}$ | $\checkmark$ |  |  | $\checkmark$ |  |  |  |  |  |  |  |  | $\checkmark$ |  |
| $\frac{1}{2.366 ~ R E D B R I D C E ~ G A R D E N S, ~ S O U T H A M P T O N ~ W A Y ~}$ |  |  |  | $\checkmark$ |  |  |  |  |  |  |  |  | $\checkmark$ |  |
| 43.66 STANSWOOD GARDENS,SEDGMOOR PLACE |  | $\checkmark$ |  | $\checkmark$ |  |  |  |  |  |  |  |  | $\checkmark$ |  |
| 63.78 MARCHWOOD CLOSE,SOUTHAMPTON WAY |  |  | $\checkmark$ |  |  |  |  |  |  |  |  |  | $\checkmark$ |  |
| 67-72 STANSWOOD GARDENS, SEDGMOOR P PACE |  | $\checkmark$ |  | $\stackrel{r}{ }$ |  |  |  |  |  |  |  |  | $\stackrel{r}{ }$ |  |
| 73.96 STANSWOOD GARDENS, SEDGMOOR PLACE | $\checkmark$ |  |  | $\checkmark$ |  |  |  |  |  |  |  |  | $\checkmark$ |  |



## CAMBERWELL LETTSOM ESTATE

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SOUTHAMPTON WAY ESTATE
1-123 REDBRIDGE GARDENS,SOUTHAMPTON WAY


$\square$ | _

_|  |  |
| :--- | :--- | :--- |
| 19-29 HAWKSLADE ROAD,HAWKSLADE ROAD |  |
| 31-41 HAWKSLADE ROAD,HAWKSLADE ROAD |  |
|  |  |
| 30-52 LUGARD ROAD,LUGARD ROAD |  |
| 45-55 LUGARD ROAD,LUGARD ROAD |  |
|  |  |

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$\square$

1-10 HARBORD HOUSE,COPE STREET SILVERLOCK ESTATE
WILLOWBROOK ESTATE $\quad$ 1-20 SHURLAND GARDENS,SHURLAND GARDENS
?
$1-44$ SHURLAND GARDENS,SHURLAND GARDENS BROOKE GARDENS

DENS
$\qquad$ 47-74 CARISBROOKE GARDENS,CARISBROOKE G
69-82 SHURLAND GARDENS,SHURLAND GARDENS
77-133 PENNACK ROAD,PENNACK ROAD 7-133 PENACK

## NORTH PECKHAM SITE PHASE 6E Estate Houses or Street Properties <br> Estate Block <br> Area PECKHAM

27/05/2011

 \begin{tabular}{llll}
$1-12$ TISDALL HOUSE,CONGREVE STREET \& \& \& <br>
\hline

 r $\quad$ r $\quad$ r 

<br>
$\gamma$ \& \& \& <br>
\hline
\end{tabular} $\begin{array}{ll} \\ \checkmark & \checkmark\end{array}$ $-\quad-$

$\qquad$

$\frac{1-68 \text { RTONAFALGAR HOUSE,BRONTI CLOSE }}{1-6}$ $04-116$ PENTON PLACE PENTON PLACE


## PASLEY ESTATE

- _ _ _





WDS (Roofs Windows Plus 2011) Soothmark.
$2012 / 13$
$2013 / 14$
$2014 / 15$
$2015 / 16$ Inflation Adjusted
Area BERMONDSEY Total BOROUGH \& BANKSIDE BOROUGH \& BANKSIDE Total
CAMBERWELL


## CAMBERWELL Total

NUNHEAD \& PECKHAM RYE
NUNHEAD \& PECKHAM RYE Total
ROTHERHITHE
ROTHERHITHE Total
WALWORTH
WALWORTH Total
Grand Total

| $2012 / 13$ |
| :--- |
| $2013 / 14$ |
| $2014 / 15$ |
| $2015 / 16$ |


BERMONDSEY



$S^{\text {athank }}$.


| Area | Estate | Block | Bathroom | Boiler/ | Electrics | $\begin{gathered} \text { Ext. } \\ \text { Doors } \end{gathered}$ | $\begin{aligned} & \text { Heating } \\ & \text { TRV } \end{aligned}$ | HHSRS | Windows | Grand Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| NUNHEAD \& PECKHAM RYE | BARSET ESTATE | 175-179 LINDEN GROVE,LINDEN GROVE |  |  | $\checkmark$ |  |  |  | r |  |
|  |  | 19-63 BARSET ROAD, BARSET ROAD | $\checkmark$ | $\checkmark$ | $\checkmark$ |  |  |  | $\checkmark$ |  |
|  |  | 4.7 SALISBURY TERRACE,SALISBURY TERRACE |  |  | $\checkmark$ |  |  |  |  |  |
|  |  | 65-123 BARSET ROAD,BARSET ROAD | $\checkmark$ | $\checkmark$ | $\checkmark$ |  |  |  |  |  |
|  |  | 97-105 GIBBON ROAD,GIBBON ROAD |  |  | $\checkmark$ |  |  | $\checkmark$ |  |  |
|  |  | Estate Houses or Street Properties | $\checkmark$ | $\checkmark$ | $\checkmark$ |  |  | $\checkmark$ |  |  |
|  | EVELINA ROAD |  |  |  |  |  |  |  |  |  |
|  |  | 111A-111C EVELINA ROAD,EVELINA ROAD |  |  | $\checkmark$ |  |  |  | $\checkmark$ |  |
|  |  | 58-72 EVELINA ROAD,EVELINA ROAD |  |  | $\checkmark$ |  |  | $v$ |  |  |
|  | REEDHAM STREE |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  | $\checkmark$ |  |  |  |  |  |
|  |  | JACK JoNes House,12 REEDHAM STREET |  |  |  |  |  |  | $\checkmark$ |  |
| NUNHEAD \& PECKHAM RYE Total |  |  | $\checkmark$ | $\checkmark$ | $\checkmark$ |  |  | $\checkmark$ | $\checkmark$ | £ 1,201,905 |
| ROTHERHITHE DOWNTOWN ESTATE |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |
|  |  |  | $\checkmark$ |  | $\checkmark$ |  |  |  |  |  |
|  |  | FARRINS RENTS, $1-31$ I GLOBE POND ROAD |  |  | $\checkmark$ |  |  |  |  |  |
|  |  | FIR TREES CLOSE, 1-36 RUSSIA DOCK ROAD |  | $\checkmark$ | $\checkmark$ |  |  |  |  |  |
|  |  | MAHOGANY CLOSE,1-25 RUSSIA DOCK ROAD |  |  | $\checkmark$ |  |  |  |  |  |
|  |  | TEAK CLOSE, 1-35 RUSSIA DOCK R RoAD | $\checkmark$ |  | $\checkmark$ |  |  |  |  |  |
|  |  | Estate Houses or Street Properties |  | $\checkmark$ | $\checkmark$ |  |  |  | $\checkmark$ |  |
| ROTHERHITHE Total |  |  | $\checkmark$ | $\checkmark$ | $\checkmark$ |  |  |  | $\checkmark$ | £ 708,050 |
| WALWORTH |  |  |  |  |  |  |  |  |  |  |
|  | ELIZABETH ESTA |  |  |  |  |  |  |  |  |  |
|  |  | $1-10$ ST PETERS HOUSE,QUEENS ROW |  |  | $\checkmark$ |  |  |  |  |  |
|  |  | 11 1-20 ST PETERS HOUSE,QUEENS ROW | $\checkmark$ |  | $\checkmark$ |  |  |  |  |  |
|  |  | $1-15$ ST MATTHEWS HOUSE,WESTMORELAND ROAD |  |  | $\checkmark$ |  |  |  |  |  |
|  |  | $1-20$ ST Johns House, LT THAM STREET |  |  |  |  |  |  |  |  |
|  |  | $\frac{1.20 \text { ST MARKS HOUSE,QUEENS ROW }}{1.20 \text { ST STEPHENS HOUSE EWESTMORELAND ROAD }}$ | $\checkmark$ |  | $\checkmark$ |  |  |  |  |  |
|  |  | 1-2-99 ST MATTHEWS HOUSE,WESTMORELAND ROAD |  |  |  |  |  |  |  |  |
|  |  | 1-9 LADY MARGARET HOUSE,QUEENS ROW |  |  | $\checkmark$ |  |  |  |  |  |
|  |  | $21-26$ ST JoHNS HOUSE,LYTHAM STREET |  |  | $\checkmark$ |  |  |  |  |  |
|  |  | $21-26$ ST MARKS HOUSE,QUEENS ROW |  |  | $\checkmark$ |  |  |  |  |  |
|  |  | $21-26$ ST STEPHENS HOUSE,WESTMORELAND ROAD |  |  | $\checkmark$ |  |  |  |  |  |
|  |  | 21-30 ST PETERS HOUSE,QUEENS ROW | $\checkmark$ |  | , |  |  |  |  |  |
|  |  | $41-50$ ST PETERS HOUSE,QQEENS ROW |  |  | $\checkmark$ |  |  |  |  |  |
|  |  | 51.60 ST PETERS HOUSE,QUEENS Row | $\checkmark$ |  | $\checkmark$ |  |  |  | $\checkmark$ |  |
|  |  | Estate Houses or Street Properties | $\checkmark$ | $\checkmark$ | $\checkmark$ |  |  | $\checkmark$ |  |  |
|  | KENNINGTON PA | ROAD |  |  |  |  |  |  |  |  |
|  |  | 167A-167E KENNINGTON PARK ROAD, KENNINGTON PARK ROAD |  |  | $\checkmark$ |  |  |  | $\checkmark$ |  |
|  |  | 67A-73D KENNINGTON PARK ROAD,KENNINGTON PARK ROAD |  |  | $\checkmark$ |  |  | $\checkmark$ |  |  |
| WALWORTH Total |  |  | $\checkmark$ | $\checkmark$ | $\checkmark$ |  |  | $\checkmark$ | $\checkmark$ | £ 477,667 |
| Grand Total |  |  | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | £ 4,283,175 |

$\int \frac{\text { orthnark }}{\text { comect }}$.


 | PECKHAM |  |  |
| :--- | :--- | :--- |
| MEETING HOUSE LANE | $\checkmark$ |  |
| MONTPELIER ROAD | $\checkmark$ | $\checkmark$ | PECKHAM Total $\quad \mathbf{~}$




| $2012 / 13$ |
| :--- |
| $2013 / 14$ |
| $2014 / 15$ |
| $2015 / 16$ |



## COOPER CLOSE

\section*{} | WEBBER ROW ESTATE |  |
| :--- | :--- |
| 1 1-10 DAUNCY HOUSE,WEBBER ROW | $1-10$ DELARCH HOUSE,WEBBER ROW |
| $1-12$ MAWDLEY HOUSE,WEBBER ROW | $\checkmark$ | | $1-12$ MAWLEY HOUSE,WEBER ROW |
| :--- |
| $11-20$ DAUNCY HOUSE,WEBBER ROW |

 $\checkmark \quad £ 895,849$ DULWICH Total

NUNHEAD \& PECKHAM RYE


MAGDALENE CLOSE $1-48$ MAGDALENE CLOSE,PILKINGTON ROAD
NEW JAMES STREET ESTATE
Sanan.
WDS (Roofs Windows Plus 2012-15 - Block

| Area | Estate | Bla | Bathroom | $\begin{gathered} \text { Boiler/ } \\ \text { Insulation } \end{gathered}$ | Chimney | Electrics | $\frac{\text { Ext. }}{\text { Doors }}$ | Ext. Wall | Heating | $\begin{gathered} \text { Heating } \\ \text { TRV } \end{gathered}$ | HHSRS | $\begin{gathered} \text { Roof } \\ \text { Covering } \end{gathered}$ | Windows | Grand Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| NUNHEAD \& PECKHAM RYE | NEW JAMES STREET ES | 1-16 NEW JAMES COURT,NUNHEAD LANE |  |  |  |  |  |  |  |  |  |  |  |  |

 MEETING HOUSE LANE ${ }_{18-22}$ MEETING HOUSE LANE,MEETING HOUSE LANE
$18-22$ MEETING HOUSE LANE,MEETING HOUSE LANE MONTPELER ROAD 76-78, MONTPELIER ROAD,MONTPELER ROAD

 | 14 GATEWAY |
| :--- |
| 2.3 DARTRORD STREET | $\checkmark-2$



$\frac{1 / 19}{\text { Estate Houses or Street Properties }}$ Grand Total $\quad \checkmark \quad{ }^{2}$
$\int \frac{\text { orthwark }}{\text { counca }}$.

| $2012 / 13$ |
| :--- |
| $2013 / 14$ |
| $2014 / 15$ |
| $2015 / 16$ |

 CAMBERWELL
$S \frac{\text { ortharark }}{\text { comen }}$.
WDS (Non Roofs Windows 2010)

| Area | Estate | Bathroom | Boilerl Insulation | Chimney | Electrics | Ext. Doors | Heating Carcass | Heating TRV | HHSRS | Lintel |  | and Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| CAMBERWELL | CAMBERWELL GROVE ESTATE | $\checkmark$ | $\checkmark$ |  | $\checkmark$ |  |  |  |  |  |  |  |
|  | CROFTON ROAD | $\checkmark$ |  |  | $\checkmark$ |  |  |  | $\checkmark$ |  |  |  |
|  | DOWLAS ESTATE | $\checkmark$ | $\checkmark$ |  | $\checkmark$ |  |  | $\checkmark$ |  |  |  |  |
|  | ELMINGTON ROAD |  |  |  | $\checkmark$ |  |  |  |  |  |  |  |
|  | GOSCHEN ESTATE | $\checkmark$ | $\checkmark$ |  | $\checkmark$ |  |  | $\checkmark$ |  |  |  |  |
|  | HARFIELD GARDENS | $\checkmark$ |  |  |  |  | $\checkmark$ |  | $\checkmark$ |  |  |  |
|  | HILLCREST | $\checkmark$ |  |  | $\checkmark$ |  |  |  |  |  |  |  |
|  | SPRING HILL CLOSE | $\checkmark$ | $\checkmark$ |  | $\checkmark$ |  |  |  |  |  |  |  |
|  | THE LIMES | $\checkmark$ |  |  | $\checkmark$ | $\checkmark$ |  |  |  |  |  |  |
|  | WELLS TOWER MILL SITE |  | $\checkmark$ |  | $\checkmark$ |  |  |  |  |  |  |  |
| CAMBERWELL Total |  | $\checkmark$ | $\checkmark$ |  | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ |  | £ | 577,660 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |
| DULWICH |  |  |  |  |  |  |  |  |  |  |  |  |
|  | COUNTISBURY HOUSE |  |  |  |  |  |  |  | $\checkmark$ |  |  |  |
|  | CRYSTAL PALACE ROAD |  | $\checkmark$ |  | $\checkmark$ |  |  |  |  |  |  |  |
|  | EAST DULWICH GROVE |  | $\checkmark$ |  | $\checkmark$ |  |  |  |  |  |  |  |
|  | ELMWOOD ROAD |  | $\checkmark$ |  | $\checkmark$ |  |  |  |  |  |  |  |
|  | GILLIES COURT | $\checkmark$ | $\checkmark$ |  | $\checkmark$ |  |  |  |  |  |  |  |
|  | HALLIWELL COURT |  | $\checkmark$ |  | $\checkmark$ |  |  |  |  |  |  |  |
|  | HILLSBOROROAD |  | $\checkmark$ |  | $\checkmark$ |  |  |  |  |  |  |  |
|  | KINGSWOOD ESTATE |  | $\checkmark$ | $\checkmark$ | $\checkmark$ |  |  |  | $\checkmark$ |  |  |  |
|  | LORDSHIP LANE |  | $\checkmark$ |  | $\checkmark$ |  |  |  |  |  |  |  |
|  | LORDSHIP LANE ESTA | $\checkmark$ |  |  |  | $\checkmark$ |  |  | $\checkmark$ |  |  |  |
|  | LYTCOTT GROVE ESTATE |  | $\checkmark$ |  | $\checkmark$ |  |  |  | $\checkmark$ |  |  |  |
|  | YORK HOUSE |  |  |  | $\checkmark$ |  |  |  |  |  |  |  |
| DULWICH Total |  | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ |  |  | $\checkmark$ |  | £ | 1,150,751 |
| NUNHEAD \& PECKHAM RYE |  |  |  |  |  |  |  |  |  |  |  |  |
|  | ARNOLD DOBSON HOUSE |  | $\checkmark$ |  | $\checkmark$ |  |  |  |  |  |  |  |
|  | BRAYARDS ESTATE |  | $\checkmark$ | $\checkmark$ | $\checkmark$ |  |  |  |  |  |  |  |
|  | BRAYARDS ROAD |  | $\checkmark$ |  |  |  |  |  | $\checkmark$ |  |  |  |
|  | CLIFTON CRESCENT | $\checkmark$ |  |  | $\checkmark$ |  |  |  |  |  |  |  |
|  | CROFTON ROAD |  |  |  | $\checkmark$ |  |  |  | $\checkmark$ |  |  |  |
|  | GAUTREY ROAD |  | $\checkmark$ |  | $\checkmark$ |  |  |  |  |  |  |  |
|  | GOWLETT ROAD | $\checkmark$ |  |  | $\checkmark$ |  |  |  | $\checkmark$ |  |  |  |
|  | HEATON HOUSE | $\checkmark$ |  | $\checkmark$ | $\checkmark$ |  |  |  |  |  |  |  |
|  | JUNIPER HOUSE | $\checkmark$ |  |  | $\checkmark$ |  |  |  | $\checkmark$ |  |  |  |
|  | LINDEN GROVE |  | $\checkmark$ |  |  |  |  |  |  |  |  |  |
|  | MAXDEN COURT | $\checkmark$ |  |  | $\checkmark$ |  |  |  | $\checkmark$ |  |  |  |
|  | MONCRIEFF ESTATE | $\checkmark$ | $\checkmark$ |  | $\checkmark$ |  |  |  |  |  |  |  |
|  | MUNDANIA ROAD | $\checkmark$ |  |  |  |  |  |  | $\checkmark$ |  |  |  |
|  | NEWLANDS ESTATE |  |  |  | $\checkmark$ |  |  |  | $\checkmark$ |  |  |  |
|  | NORTH PECKHAM ESTATE |  | $\checkmark$ |  |  |  |  |  |  |  |  |  |
|  | NUNHEAD ESTATE |  | $\checkmark$ |  | $\checkmark$ |  |  |  | $\checkmark$ |  |  |  |
|  | OAK HILL COURT |  |  |  | $\checkmark$ |  |  |  |  |  |  |  |
|  | OLIVER GOLDSMITH ESTATE | $\checkmark$ |  |  |  |  |  |  | $\checkmark$ |  |  |  |
|  | PHILIP WALK | $\checkmark$ |  |  |  |  |  |  |  |  |  |  |
|  | POMEROY STREET |  | $\checkmark$ |  | $\checkmark$ |  |  |  |  |  |  |  |
|  | RAUL ROAD |  |  |  | $\checkmark$ |  |  |  | $\checkmark$ |  |  |  |
|  | RUSSELL COURT |  | $\checkmark$ |  | $\checkmark$ |  |  | $\checkmark$ |  |  |  |  |
|  | RYE HILL ESTATE | $\checkmark$ | $\checkmark$ |  | $\checkmark$ |  |  |  | $\checkmark$ |  |  |  |
|  | SASSOON HOUSE |  |  |  | $\checkmark$ |  |  |  |  |  |  |  |
|  | ST MARYS ROAD |  | $\checkmark$ |  | $\checkmark$ |  |  |  |  |  |  |  |
|  | TAPPESFIELD ESTATE | $\checkmark$ | $\checkmark$ |  | $\checkmark$ |  | $\checkmark$ | $\checkmark$ | $\checkmark$ |  |  |  |
|  | UNDERHILL ROAD |  |  |  | $\checkmark$ |  |  |  |  |  |  |  |
|  | WHORLTON ROAD |  | $\checkmark$ |  |  |  |  |  |  |  |  |  |
| NUNHEAD \& PECKHAM RYE Total |  | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ |  | $\checkmark$ | $\checkmark$ | $\checkmark$ |  |  | 1,469,685 |

$S \frac{\text { orthark }}{\text { comencen }}$





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1-12 CLARE HOUSE,COOPERS ROAD

YLWIN ESTATE $\quad 1-14$ AYLWIN ESTATE,GRANGE WALK $\quad \checkmark \quad \checkmark \quad l-2$
CHARLES MACKENZIE CHARLES MACKENZIE HOUSE,ALEXIS STREET $\quad \checkmark \quad \checkmark \quad \checkmark \quad l$

|  | $1-12$ PETER HILLS HOUSE,ALEXIS STREET |
| :--- | :--- | | CHERRY GARDEN STREET | 38-66 CHERRY GARDEN STREET,CHERRY GARDEN STREET | $\checkmark$ |
| :--- | :--- | :--- |
|  | $68-142$ CHERRY GARDEN STREET,CHERRY GARDEN STREET | $\checkmark$ |

 |  | $1-31$ FORTUNE PLACE,FORTUNE PLACE | $\checkmark$ | $\checkmark$ |
| :--- | :--- | :--- | :--- |
|  | $2-10$ MAWBEY PLACE,MAWBEY PLACE | $\checkmark$ | $\checkmark$ |
| $2-8$ FORTUNE PLACE,FORTUNE PLACE | $\checkmark$ | $\checkmark$ | $\checkmark$ |



 DEVON MANSIONS $\begin{array}{ll}1-14 \text { DEVON MANSIONS,TOOLEY STREET } & 121-132 \text { DEVON MANSIONS,TOOLEY STREET }\end{array}$ |  |  |
| :--- | :--- |
| $157-168$ DEVON MANSIONS,TOOLEY STREET | $\checkmark$ | $\begin{array}{ll}-29-42 \text { DEVON MANSIONS,TOOLEY STREET } & 331-351 \text { DEVON MANSIONS,TOOLEY STREET }\end{array}$

 \begin{tabular}{lll}
\hline $387-405$ DEVON MANSIONS,TOOLEY STREET \& $\checkmark$ <br>
\hline $406-433$ DEVON MANSIONS,TOOLEY STREET \& $\checkmark$ <br>
\hline

 

$43-54$ DEVON MANSIONS,TOOLEY STREET \& $\checkmark$ <br>
\hline $45-475$ DEVON MANSIONS,TOOLEY STREET \& $\checkmark$ <br>
\hline
\end{tabular}

 55-75 DEVON MANSIONS, TOOLEY
76-96 DEVON MANSIONS,TOOLEY STREET
97-108 DEVON MANSIONS,TOOLEY STREET

## DUNTON ROAD Estate Houses or Street Properties



 SMEATON COURT $\quad 1.54$ SMEATON COURT, ROCKINGHAM STREET $\quad r \quad l^{\prime}$ $\varepsilon 1,284,870$

$\square$ T

$\qquad$ -


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| Area | Estate | Block | Bathroom | Boilerl Insulation | Chimney | Electrics | Ext. Doors | Heating Carcass | Heating TRV | HHSRS | Lintel | Grand Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| DULWICH | LYTCOTT GROVE ESTATE | 104A-F MELBOURNE GROVE,MELBOURNE GROVE |  | $\checkmark$ |  | $\checkmark$ |  |  |  |  |  |  |
|  |  | 106-120 MELBOURNE GROVE,MELBOURNE GROVE |  |  |  | $\checkmark$ |  |  |  |  |  |  |
|  |  | 1-15 LYTCOTT GROVE,LYTCOTT GROVE |  |  |  | $\checkmark$ |  |  |  |  |  |  |
|  |  | 122-136 MELBOURNE GROVE,MELBOURNE GROVE |  |  |  | $\checkmark$ |  |  |  | $\checkmark$ |  |  |
|  |  | 14-24 LYTCOTT GROVE,LYTCOTT GROVE |  |  |  | $\checkmark$ |  |  |  |  |  |  |
|  |  | 17-31 LYTCOTT GROVE,LYTCOTT GROVE |  |  |  | $\checkmark$ |  |  |  |  |  |  |
|  |  | 18-34 PLAYFIELD CRESCENT,PLAYFIELD CRESCENT |  | $\checkmark$ |  | $\checkmark$ |  |  |  |  |  |  |
|  |  | 2-12 LYTCOTT GROVE,LYTCOTT GROVE |  | $\checkmark$ |  | $\checkmark$ |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | YORK HOUSE |  |  |  |  |  |  |  |  |  |  |  |
|  |  | 1-5 YORK HOUSE,BASSANO STREET |  |  |  | $\checkmark$ |  |  |  |  |  |  |
| DULWICH Total |  |  | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ |  |  | $\checkmark$ |  | £ 1,150,751 |
|  |  |  |  |  |  |  |  |  |  |  |  | £ 1,150,751 |
| NUNHEAD \& PECKHAM RYE ARNOLD DOBSON HOUSE |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  | 1-6 ARNOLD DOBSON HOUSE,ST MARYS ROAD |  | $\checkmark$ |  | $\checkmark$ |  |  |  |  |  |  |
|  | BRAYARDS ESTATE |  |  |  |  |  |  |  |  |  |  |  |
|  |  | 1-27 RYEGATES,CAULFIELD ROAD |  | $\checkmark$ |  | $\checkmark$ |  |  |  |  |  |  |
|  |  | 1-27 WALKYNSCROFT,FIRBANK ROAD |  | $\checkmark$ |  |  |  |  |  |  |  |  |
|  |  | Estate Houses or Street Properties |  |  | $\checkmark$ | $\checkmark$ |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | BRAYARDS ROAD |  |  |  |  |  |  |  |  |  |  |  |
|  |  | 75-81A BRAYARDS ROAD, BRAYARDS ROAD |  | $\checkmark$ |  |  |  |  |  | $\checkmark$ |  |  |
|  | CLIFTON CRESCENT |  |  |  |  |  |  |  |  |  |  |  |
|  |  | 1-8 CLIFTON CRESCENT,CLIFTON CRESCENT |  |  |  | $\checkmark$ |  |  |  |  |  |  |
|  |  | 20-27 CLIFTON CRESCENT,CLIFTON CRESCENT | $\checkmark$ |  |  | $\checkmark$ |  |  |  |  |  |  |
|  |  | 28-34 CLIFTON CRESCENT,CLIFTON CRESCENT |  |  |  | $\checkmark$ |  |  |  |  |  |  |
|  |  | 43-50 CLIFTON CRESCENT,CLIFTON CRESCENT |  |  |  | $\checkmark$ |  |  |  |  |  |  |
|  | CROFTON ROAD |  |  |  |  |  |  |  |  |  |  |  |
|  |  | 114-118 CROFTON ROAD,CROFTON ROAD |  |  |  | $\checkmark$ |  |  |  | $\checkmark$ |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | GAUTREY ROAD |  |  |  |  |  |  |  |  |  |  |  |
|  |  | 2 GAUTREY ROAD,GAUTREY ROAD |  | $\checkmark$ |  | $\checkmark$ |  |  |  |  |  |  |
|  |  | 44-54 GAUTREY ROAD,GAUTREY ROAD |  | $\checkmark$ |  | $\checkmark$ |  |  |  |  |  |  |
|  | GOWLETT ROAD |  |  |  |  |  |  |  |  |  |  |  |
|  |  | 47-55 GOWLETT ROAD,GOWLETT ROAD | $\checkmark$ |  |  | $\checkmark$ |  |  |  | $\checkmark$ |  |  |
|  | HEATON HOUSE |  |  |  |  |  |  |  |  |  |  |  |
|  |  | 1,34 HEATON HOUSE,HEATON ROAD | $\checkmark$ |  |  |  |  |  |  |  |  |  |
|  |  | 10-17 HEATON HOUSE,HEATON ROAD | $\checkmark$ |  |  | $\checkmark$ |  |  |  |  |  |  |
|  |  | $18-25$ HEATON HOUSE,HEATON ROAD |  |  |  | $\checkmark$ |  |  |  |  |  |  |
|  |  | 26-33 HEATON HOUSE,HEATON ROAD | $\checkmark$ |  |  | $\checkmark$ |  |  |  |  |  |  |
|  |  | 2-9 HEATON HOUSE,HEATON ROAD | $\checkmark$ |  | $\checkmark$ |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | JUNIPER HOUSE | $1-75$ JUNIPER HOUSE POMEROY STREET |  |  |  |  |  |  |  |  |  |  |
|  |  | 1-75 JUNIPER HOUSE,POMEROY STREET | $\checkmark$ |  |  | $\checkmark$ |  |  |  | $\checkmark$ |  |  |
|  | LINDEN GROVE |  |  |  |  |  |  |  |  |  |  |  |
|  |  | 40A-40F LINDEN GROVE,LINDEN GROVE |  | $\checkmark$ |  |  |  |  |  |  |  |  |
|  | MAXDEN COURT |  |  |  |  |  |  |  |  |  |  |  |
|  |  | 1-21 MAXDEN COURT,MAXTED ROAD | $\checkmark$ |  |  | $\checkmark$ |  |  |  | $\checkmark$ |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | MONCRIEFF ESTATE |  |  |  |  |  |  |  |  |  |  |  |
|  |  | 1-12 ROBERT KEEN CLOSE,CICELY ROAD |  | $\checkmark$ |  |  |  |  |  |  |  |  |
|  |  | Estate Houses or Street Properties | $\checkmark$ | $\checkmark$ |  | $\checkmark$ |  |  |  |  |  |  |
|  | MUNDANIA ROAD |  |  |  |  |  |  |  |  |  |  |  |
|  |  | 11-19 MUNDANIA ROAD,MUNDANIA ROAD | $\checkmark$ |  |  |  |  |  |  | $\checkmark$ |  |  |
|  |  | 27-31 MUNDANIA ROAD,MUNDANIA ROAD | $\checkmark$ |  |  |  |  |  |  |  |  |  |
|  |  | 5-9 MUNDANIA ROAD,MUNDANIA ROAD | $\checkmark$ |  |  |  |  |  |  | $\checkmark$ |  |  |
|  | NEWLANDS ESTATE |  |  |  |  |  |  |  |  |  |  |  |
|  |  | 28-46 ATHENLAY ROAD,ATHENLAY ROAD |  |  |  | $\checkmark$ |  |  |  | $\checkmark$ |  |  |
|  |  | 51-57 CHELTENHAM ROAD,CHELTENHAM ROAD |  |  |  | $\checkmark$ |  |  |  |  |  |  |
|  | NORTH PECKHAM ESTATE |  |  |  |  |  |  |  |  |  |  |  |
|  |  | 1-15 THAMES COURT,DANIEL GARDENS |  | $\checkmark$ |  |  |  |  |  |  |  |  |
|  | NUNHEAD ESTATE |  |  |  |  |  |  |  |  |  |  |  |

## NUNHEAD \& PECKHAM RYE Total

 PECKHAM| Estate | Block | Bathroom | Boiler/ Insulation | Chimney | Electrics | Ext. Doors | Heating Carcass | Heating | HHSRS Lintel | Grand Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| CARLTON GROVE |  |  |  |  |  |  |  |  |  |  |
|  | ${ }_{7}^{\text {6-76-148 CARLTON GROVE }}$ |  |  |  | $\stackrel{r}{ }$ |  |  |  |  |  |
| DAVEY STREET |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |
| GERVASE STREET HARRY LAMBORN HOUSE, GERVASE STREET |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |
| GLOUCESTER GROVE ESTATE |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  | $\checkmark$ |  |  |  |  |  |
|  | 1.24 WILLSBRIIGE COURT, BBUURY CLOSE |  |  |  | $\checkmark$ |  |  |  |  |  |
|  | 1.30 WESTONBIRT COURT, EBLEY CLOSE |  |  |  | $\checkmark$ |  |  |  |  |  |
|  | ${ }^{1.366 \text { CAM COURT, BiBURY CLOSE }}$ |  | , |  | , |  |  |  |  |  |
|  | 1.88 ANDOVERSFORD COURT,BBIBURY CLOSE | $\checkmark$ |  |  | $\checkmark$ |  |  |  |  |  |
| GLOUCESTER GROVE SITE 68, 72 FLATS 1-12 70 ST GEORGES WAY, 2, 4DRAGON ROAD |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |
|  | 90,86,FLAT 1-12 88 ST GEORGES WAY S,14,16 DRAGON RD |  | $\checkmark$ |  |  |  |  |  |  |  |
|  | Estate Houses or Street Properties |  |  |  | $\checkmark$ |  |  |  |  |  |
| LEDBURY ESTATE |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |
|  | 1.56 SARNS FIILLD HOUSE, PENCRAIG WAY | $\checkmark$ |  |  |  |  | $\checkmark$ |  | $\checkmark$ |  |
|  | Estate Houses or Street Properties | $\checkmark$ |  |  |  |  |  |  |  |  |
| LINDLEY ESTATE |  |  |  |  |  |  |  |  |  |  |
|  | 1.51 SIDMOUTH HOUSE, COMM ERCIAL WAY | r | $\checkmark$ |  | , |  |  |  |  |  |
|  | 1.8 LINDLEY HOUSE.PECKHAM PARK ROAD | $\checkmark$ |  |  | $\checkmark$ |  |  |  | $\checkmark$ |  |
|  | ${ }^{1.9}$ COLLINSON HOUSE,PECKHAM PARK ROAD |  |  |  | $\checkmark$ |  |  |  | $\checkmark$ |  |
|  |  |  | $\checkmark$ |  |  |  |  |  |  |  |
|  | 9-16 HENSLOW HOUSE, PECKHAM PARK ROAD |  |  |  |  |  |  |  | $\checkmark$ |  |
| NAYLOR ROAD |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |
|  | 73 -83 NAYLOR ROAD, NAYLOR ROAD | $\checkmark$ |  |  |  |  |  |  |  |  |
|  | 85-91A NAYLOR ROAD,NAYLOR ROAD |  |  |  | $\stackrel{\square}{v}$ |  |  |  |  |  |
| NORTH PECKHAM ESTATE |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |
|  | $1.17{ }^{\text {1/ PEAR COURT, EAST S SUR REY C Court }}$ |  | $\checkmark$ |  |  |  |  |  |  |  |
|  | 1-178 ALDER HOUSEALDER CLOSE |  |  |  | $\checkmark$ |  |  |  |  |  |
|  | 1.25 ROWAN COURT, GARNIES CLOSE |  | $\checkmark$ |  |  |  |  |  |  |  |
|  | ${ }^{13-24 \text { GAANNES CLIOSESUUNNER ROAD }}$ |  |  |  | $\checkmark$ |  |  |  |  |  |
|  | 1. |  | $\stackrel{r}{ }$ |  |  |  |  |  |  |  |
|  | 18.38 EAST SURREY GROVE, EAST SURREY GROVE |  | $\checkmark$ |  | $\checkmark$ |  |  |  |  |  |
|  | 26-49 ROWAN COURT, GARNIES CLIOSE |  | $\checkmark$ |  |  |  |  |  |  |  |
|  | ${ }^{34-53}$ THAMES COURT, DAA IEL G ARD ${ }^{\text {a }}$ |  | $\checkmark$ |  | $\checkmark$ |  |  |  |  |  |
|  |  |  | $\checkmark$ |  | $\stackrel{r}{ }$ |  |  |  |  |  |
|  | 9.33 PALM Court, ${ }^{\text {a }}$ (RNNIES CLOSE |  | $\checkmark$ |  |  |  |  |  |  |  |
|  | Estate Houses or Street Propertios |  |  |  | $\checkmark$ |  |  |  |  |  |
| NORTH PECKHAM STIE - PHASE 4C |  |  |  |  |  |  |  |  |  |  |
|  | 1 DORTON CLOSE ELTS 1-5.56 C HAND 1, BLAKES ROAD |  |  |  |  |  |  |  |  |  |
|  | 8 DORTON CLOSE FLTS 1-5, 58 CHAND 8,BLAKES ROAD |  | $\checkmark$ |  | $\checkmark$ |  |  |  |  |  |
| OLIVER GOLDSMITH ESTATE |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |
|  | 1.21 WAKEFIILLD Houserepeckham Hill street |  |  |  | $\checkmark$ |  |  |  |  |  |
|  |  |  |  |  | $\checkmark$ |  |  |  | $\checkmark$ |  |
|  | 1 1-25 HONEYWOOD HOUSE,GOLDSMITH ROAD |  |  |  |  |  |  |  | $\checkmark$ |  |
|  |  |  |  | $\checkmark$ |  |  |  |  |  |  |
|  | 1.66 EDWIN HOUSE, BELLS GARDEN ROAD | $\checkmark$ |  |  | $\checkmark$ |  |  |  | $\checkmark$ |  |


Sanans.
WDS (Non Roofs Windows 2010 - Block)

|||||l|
WDS (Non Roofs Windows 2011)

(LloZ SMOpu!M sfooy uon) SaM

 HARTLAND HOUSE,1-5 FAIR STREET

1-10 HENDRE HOUSE,HENDRE ROAD

148 ST JAMES ROAD,ST JAMES ROAD
ST JOHNS ESTATE,1-79 TOWER BRIDGE ROAD

|  |  | $\checkmark$ |
| :--- | :--- | :--- |

£ 356,009 $\checkmark$

11-29 AYRES STREET,AYRES STREET 1-16 KELLOW HOUSE,TENNIS STREET $\quad \checkmark \quad \checkmark \quad \checkmark \quad$ ( 1-10 LEY HOUSE,SCOVELL ROAD $\quad \checkmark \quad \checkmark \quad \checkmark \quad 1$ 1-52 REDMAN HOUSE,LANT STREET $\quad \checkmark \quad \checkmark \quad 1$ | L08'tL $\quad 3$ |
| :--- | 14-22 BROMAR ROAD,BROMAR ROAD

 25-55 CRAWFORDROAD
269-279 TABARD STREET
1-16 CHERRY GARDEN HOUSE,CHERRY GARDEN STREET
 1-26 CRANBOURNE HOUSE,MARIGOLD STREET $1-10$ FOUNTAIN HOUSE,BERMONDSEY WALL EAST -

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Southwark - Five Year Investment Programme V1.8




LLOZ/GO/LZ
Area Estate Block Bathroom Electrics Ext. Doors Grand Total

 | NORTH PECKHAM SITE- PHASE 5B |  |  |
| :--- | :--- | :--- | ROSEMARY GDNS SITE $\quad$ Estate Houses or Street Properties SUMNER RD SITE

 $\square \quad \checkmark \quad$ £ 303,219 COURTHOPE HOUSE
1-24 COURTHOPE HOUSE,LOWER ROAD

| HENLEY CLOSE |  |  |
| :--- | :--- | :---: |
|  | $2-13$ HENLEY CLOSE,ST MARYCHURCH STREET | $\checkmark$ |
| MILLPOND ESTATE |  |  |
|  | $1-22$ MILLPOND ESTATE,WEST LANE | $\checkmark$ |
|  | 23-30 MILLPOND ESTATE,WEST LANE | $\checkmark$ |
|  | $39-54$ MILLPOND ESTATE,WEST LANE | $\checkmark$ |
|  | $55-65$ MILLPOND ESTATE,WEST LANE | $\checkmark$ | | $55-65$ MILLPOND ESTATE,WEST LANE | $\checkmark \quad \checkmark$ |
| :--- | :--- | |  |
| :--- | :--- | :--- | | MANCHESTER HOUSE | $1-25$ MANCHESTER HOUSE,EAST STREET |
| :--- | :--- |









Inflation Adjusted
 NUNHEAD \& PECKHAM RYE Total

WALWORTH
WALWORTH Total
$\sum^{\text {oothwark }}$ council
Street Properties 2011-15


$\int \frac{\text { orthmark }}{\text { council }}$




WDS (All Estates By Area) $\quad$ oothmark
 ,
$\frac{\text { outhwark }}{\text { council }}$
WDS (All Estates By Area)

| Area | Estate | Bathroom | Boiler/ Insulation | Chimney | Electrics | Ext. <br> Doors | Ext. Wall Finish | Heating Carcass | Heating TRV | HHSRS | Lintel | Roof Covering | Roof Structure | Windows | Grand Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| WALWORTH | ORB STREET |  |  |  | $\checkmark$ | $\checkmark$ |  |  |  |  |  |  |  |  |  |
|  | PULLENS ESTATE |  |  |  | $\checkmark$ |  |  |  |  | $\checkmark$ |  |  |  |  |  |
|  | RODNEY ESTATE |  | $\checkmark$ |  |  |  |  |  |  |  |  |  | $\checkmark$ |  |  |
|  | SHARSTED STREET |  | $\checkmark$ |  | $\checkmark$ |  |  |  |  |  |  |  |  |  |  |
|  | STOPFORD ROAD | $\checkmark$ |  |  | $\checkmark$ | $\checkmark$ |  |  |  |  |  |  |  |  |  |
| WALWORTH Total |  | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | £ 38,967,894 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Grand Total |  | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | £ 113,888,748 |

Element
Windows
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27/05/2011

## Inflation Adjusted

Estate
NUNHEAD \& PECKHAM R ST AIDANS ROAD

$$
\begin{array}{l}\text { TRESCO ROAD } \\ \\ \text { TYRRELL ROAD } \\ \text { PUECKHAM ROAD } \\ \text { YORK GROVE } \\ \text { NUNHEAD \& PECKHAM RYE Total }\end{array} \text { R }
$$

WALWORTH


年
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WDS Street Properties (All)

Element
Windows
$\checkmark$

| Inflation Adjusted Area | Estate | Element <br> Windows | Roof Covering | Roof Structure | Chimney | Wall <br> Finish | Bathroom | Electrics | Ext. <br> Doors | Heating Carcass | Heating TRV | HHSRS | Lintel | Boilerl Insulation |  | Grand Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| WALWORTH | FAUNCE STREET | $\checkmark$ |  |  |  |  |  | $\checkmark$ |  |  |  |  |  |  |  |  |
|  | HARMSWORTH STREET | $\checkmark$ |  |  |  |  |  | $\checkmark$ |  |  |  |  |  |  |  |  |
|  | HENSHAW STREET |  |  |  |  |  |  | $\checkmark$ |  |  |  |  |  |  |  |  |
|  | HUNTSMAN STREET | $\checkmark$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | KITSON ROAD | $\checkmark$ |  |  |  |  |  | $\checkmark$ |  |  |  |  |  |  |  |  |
|  | MANOR PLACE | $\checkmark$ |  |  |  |  |  |  | $\checkmark$ |  |  |  |  |  |  |  |
|  | PORTLAND STREET | $\checkmark$ |  |  |  |  |  | $\checkmark$ |  |  |  |  |  |  |  |  |
| WALWORTH Total |  | $\checkmark$ | $\checkmark$ |  | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ |  |  | $\checkmark$ | $\checkmark$ | $\checkmark$ |  | 2,804,359 | BERMONDSEY

 \| -
$\overline{287^{\circ} \mathrm{S}}$
$=$_

## Inflation Adjusted <br> CAMBERWELL



CAMBERWELL Total
DULWICH






3 $\checkmark \quad \checkmark$

Inflation Adjusted
Area
PECKHAM


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| CABINET AGENDA DISTRIBUTION LIST |  | MUNICIPAL YEAR 2010-11 |  |
| :---: | :---: | :---: | :---: |
| NOTE: Original held by Constitutional Tea Paula Thornton/Everton Roberts T |  | all amendments/queries to 0207525 4395/7221 |  |
| To | Copies | To | Copies |
| Cabinet Members | 1 each | Officers |  |
| P John / I Wingfield / F Colley / D Dixon-Fyle / |  | Constitutional Team, Tooley Street | 4 |
| B Hargove / R Livingstone / C McDonald / |  | Doreen Forrester-Brown | 1 |
| A Mohamed / V Ward |  | Jennifer Seeley | 1 |
| Other Councillors 1 each |  | Trade Unions |  |
| N Coyle / T Eckersley / G Edwards / |  | Roy Fielding, GMB | 1 |
| D Hubber / M Glover / T McNally / |  | Mick Young, Unite | 1 |
| H Morrissey / P Noblet / E Oyewole / L Rajan |  | Chris Cooper, Unison | 1 |
| / A Simmons / L Robinson |  | Tony O'Brien, UCATT | 1 |
| Group Offices |  | Michael Davern, NUT | 1 |
|  |  | James Lewis, NASUWT | 1 |
|  |  | Pat Reeves, ATL | 1 |
| Alex Doel, Cabinet Office | 1 | Sylvia Morriss, NAHT | 1 |
| Steven Gauge, Opposition Group Office | 1 | Irene Bishop, ASCL | 1 |
| Press |  | Others |  |
| Southwark News | 1 | Shahida Nasim, Audit Commission | 1 |
| South London Press | 1 | Robin Campbell, Press Office Constitutional Officer | $\begin{aligned} & 1 \\ & 20 \end{aligned}$ |
| Members of Parliament |  |  |  |
| Harriet Harman, MP | 1 | Total: | 73 |
| Tessa Jowell, MP | 1 |  |  |
| Simon Hughes, MP 1 |  |  |  |
| Corporate Management Team |  |  |  |
| Annie Shepperd | 1 |  |  |
| Romi Bowen | 1 |  |  |
| Deborah Collins | 1 |  |  |
| Gill Davies | 1 |  |  |
| Eleanor Kelly | 1 |  |  |
| Gerri Scott | 1 |  |  |
| Susanna White | 1 |  |  |
| Duncan Whitfield | 1 |  |  |
| Stephen Platts | 1 |  |  |


[^0]:    
    Select your answers to the questions by placing a cross to show your selection using a black or dark pen like this $\boxtimes$
    

